



**SPRINGFIELD WATER AND SEWER COMMISSION
P.O. BOX 995, SPRINGFIELD, MA 01101**

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FOR IMMEDIATE RELEASE

**Testing Emergency Water Connection in Ludlow for
Chicopee, South Hadley, and Wilbraham.**

On Tuesday, April 8, 2014, the Springfield Water and Sewer Commission along with the Massachusetts Water Resources Authority (MWRA) will conduct an emergency water connection test. The test will be conducted between 9:00 am and 2:00 pm. The test will help determine Springfield's capabilities to supply water to the MWRA's Chicopee Valley Aqueduct communities (Chicopee, South Hadley and Wilbraham) in an emergency situation. A pump located along West Street in Ludlow will convey water between Springfield and the MWRA.

This test will not cause disruption in service, but due to flow increases and flow changes within both systems, some discolored water may be expected.

If you experience discolored water, run all cold-water faucets for two to three minutes, shut the water off, allow the water to settle for about 15 minutes, and run the water again for two to three minutes. If the water does not run clear, repeat this process. Do not run the hot water faucets until the cold water runs clear. Thank you for your cooperation during this project.

If you have any questions or concerns, please contact:

- Springfield's Customer Field Service at 413- 787-6206 (for Ludlow)
- MWRA at 617-305-5950 (for Chicopee, South Hadley and Wilbraham)

END