



**SPRINGFIELD WATER AND SEWER COMMISSION
P.O. BOX 995, SPRINGFIELD, MA 01101**

Date of Issuance: August 26, 2014

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FOR IMMEDIATE RELEASE

Sign Up for Emergency Notices

Earlier this month, the Springfield Water and Sewer Commission instituted an emergency water use restriction for Springfield and the surrounding communities in response to a water main break. Residents were asked to curtail their outside water use while crews repaired a 60-inch transmission main. The main was repaired and normal water use was reinstated within 72 hours.

The Commission communicated information about the water restriction through the news media and Blackboard Connect. Blackboard Connect is a mass notification service that allows community officials to record a voice message that is then distributed to all the phone numbers in the notification database.

Residents and businesses must enroll in the Blackboard Connect program in order to receive notifications. Each city/town has their own Blackboard Connect database. The Commission encourages residents, businesses and organizations to enroll in Blackboard Connect so that they may receive these important community messages in the future. Links to each of the community sign-up pages are below.

[Springfield](#)
[Ludlow](#)
[Agawam](#)
[East Longmeadow](#)
[Longmeadow](#)



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The Commission once again thanks the residents in the communities of Springfield, Ludlow, Agawam, East Longmeadow and Longmeadow for their cooperation and support during the recent emergency situation.

END