



**SPRINGFIELD WATER AND SEWER COMMISSION  
P.O. BOX 995, SPRINGFIELD, MA 01101**

Date of Issuance: June 28, 2016

Contacts: Joyce Mulvaney, Public Communications Manager  
Springfield Water and Sewer Commission  
413-452-1302

**FOR IMMEDIATE RELEASE**

**Transmission Main Coming Back Online After Replacement Project**

The Springfield Water and Sewer Commission recently completed a project to replace its South Transmission Main, which carries drinking water from Provin Mountain Storage Tanks in Agawam to the City of Springfield and surrounding communities. On Wednesday, June 29, 2016, the transmission main will be returned to service.

Due to flow increases and changes in flow direction, some customers may temporarily experience discolored water. This is most likely to be localized to the southern portion of Springfield as well as Longmeadow and East Longmeadow.

If you experience discolored water, run all cold-water faucets for two to three minutes, shut the water off, allow the water to settle for about 15 minutes, and run the water again for two to three minutes. If the water does not run clear, repeat this process. Do not run the hot water faucets until the cold water runs clear.

If the water does not run clear after repeating the abovementioned process three times, Springfield residents are encouraged to call the Commission at 413-310-3501. Residents of other communities should contact their local water authority:

Longmeadow: 413-567-3400

East Longmeadow: 413-525-5400 ext. 1200

**END**