

## **JOB TITLE: CROSS CONNECTION CONTROL PROGRAM INSPECTOR**

The Springfield Water and Sewer Commission (SWSC) is seeking a highly motivated and innovative candidate to work as a **Cross Connection Control Program Inspector** at our Joseph J. Superneau Operations Center in Springfield, MA. This role conducts field visits to industrial plants, commercial establishments and municipal locations to check compliance with federal, state, and local laws, rules and regulations. Provides information to facility owners and contractors regarding Cross Connection regulations and safety requirements. Interacts with the public in a courteous and professional manner.

**About SWSC:** SWSC was established in 1996 as an independently operated and managed regional water and wastewater utility. SWSC employs approximately 250 people in roles ranging from engineering, laboratory, construction, union labor, customer service, and professional services, all of which serve 250,000 retail and wholesale customers in the lower Pioneer Valley through a regional water and wastewater infrastructure system. Governing oversight is provided by a three-member Board of Commissioners, appointed and approved by the Mayor of Springfield and City Council, with an executive director managing day-to-day operations. SWSC is not affiliated with any department of the City of Springfield and maintains its own budget, personnel, assets, policies, and procedures.

**Mission Statement:** SWSC's mission is to provide an adequate, uninterrupted, high-quality supply of water to our customers, to collect and treat wastewater, and return clean water to the environment. [www.waterandsewer.org](http://www.waterandsewer.org)

### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Conveys information on federal, state, and local statutes, regulations, and ordinances to facility owners and industrial firms regarding Cross Connections.
- Inspects various types of residential, commercial, and industrial facilities for compliance with CCCP.
- Works independently as assigned and make sound and independent decisions while maintaining an effective working relationship with representatives of industrial, commercial and institutional facilities.
- Compiles and records data necessary to prepare various reports, using modern equipment and technology.
- Testing of CCC devices, as needed, including confined space entry and heights up to ten feet.
- Conducts field visits to industrial and commercial facilities to conduct inspections and read meters, using modern equipment and technology.
- Monitors and implements all aspects for the CCCP.
- Follows all appropriate safety protocols.

### **EDUCATION AND EXPERIENCE:**

- Must possess and maintain a current Massachusetts Driver's License.
- Must possess and maintain a Backflow Prevention Device Tester certification.
- Must possess and maintain a Certified Cross Connection Surveyors certification.
- Graduation from high school plus two years of college in Engineering or a related Science.
- One year of industrial pretreatment experience or one year of cross connection control experience.
- Knowledge of federal, state and local statutes and regulations concerning the CCCP.
- Must be able to work independently as assigned and make sound and independent decisions while maintaining an effective working relationship with representatives of industrial, commercial and institutional facilities.
- Must be courteous in an attempt to gain cooperation during an explanation of Federal, State and local regulations with representatives of these facilities.
- Must be able to conduct Confined Space Entry procedures.
- Knowledge of occupational hazards and safety precautions during site inspections.

This is a non-exempt position with a starting pay rate of \$24.21 per hour.

Qualified candidates should send their resume and cover letter to:  
[Stephanie.douglass@waterandsewer.org](mailto:Stephanie.douglass@waterandsewer.org). No phone calls, please.

EOE/AA