

# **SPRINGFIELD WATER AND SEWER COMMISSION**



## **FISCAL YEAR 2026 PROPOSED REVISIONS TO THE RULES AND REGULATIONS**

Commissioner Matthew Donnellan  
Commissioner Vanessa Otero  
Commissioner Daniel Rodriguez

# Springfield Water and Sewer Commission

## Rules and Regulations

Additional Revisions of the Rules and Regulations as of July 1, 2025 are as follows:

### 1. Fiscal Year 2026 Rules and Regulations; Cover Page

DELETE

Chairwoman Vanessa Otero  
Commissioner Daniel Rodriguez  
Commissioner Matthew Donnellan

REPLACE WITH

Commissioner Matthew Donnellan  
Commissioner Vanessa Otero  
Commissioner Daniel Rodriguez

### 2. Chapter 3; Section 3.2.5; Water Conservation and Emergencies; Item 3 & 4:

DELETE

3. **Declaring a State of Water Supply Conservation:** The Executive Director may declare a State of Water Supply Conservation upon a determination by a majority vote of the Commission that a shortage of water exists and conservation measures are appropriate to ensure an adequate supply of water to all Water Consumers. Public notice of a State of Water Conservation shall be given under, Paragraph 5 of this Section before it may be enforced.

REPLACE WITH

3. **Declaring a State of Water Supply Conservation:** The Commission through its Board of Commissioners may declare a State of Water Supply Conservation upon a determination that a shortage of water exists and conservation measures are appropriate to ensure an adequate supply of water to all Water Consumers. Public notice of a State of Water Conservation shall be given under, Paragraph 5 of this Section before it may be enforced. The applicable restrictions, conditions, or requirements shall be included in the public notice.



# Springfield Water and Sewer Commission

## Rules and Regulations

DELETE

4. **Conservation Restrictions, Conditions, and Requirements:** A declaration of a State of Water Supply Conservation shall include one or more of the following restrictions, conditions, or requirements limiting the use of water as necessary to protect the water supply. The applicable restrictions, conditions or requirements shall be included in the public notice required under Paragraph 5 of this Section.
- (a) Odd/Even Outdoor Watering: Outdoor watering by Water Users with odd numbered addresses is restricted to odd numbered days. Outdoor watering by Water Users with even numbered addresses is restricted to even numbered days.
  - (b) Outdoor Watering Hours: Outdoor watering is permitted only during daily periods of low demand, to be specified in the declaration of a State of Water Supply Conservation and public notice thereof.
  - (c) Filling Swimming Pools: The filling of swimming pools is prohibited.
  - (d) Automatic Sprinkler Use: The use of automatic sprinkler systems is prohibited.
  - (e) Water and Sewer Surcharge: The enactment of a Water Drought Surcharge Rate as set forth in in CHAPTER 5 of these Rules and Regulations.
  - (f) Other Measures. Other measures as specified in the Commission's Drought Management Plan and/or issued by the Commission.

REPLACE WITH

4. **Conservation Restrictions, Conditions, and Requirements:** A declaration of a State of Water Supply Conservation shall include the following restrictions, conditions, or requirements limiting the use of water as necessary to protect the water supply. The applicable restrictions, conditions or requirements shall be included in the public notice required under Paragraph 5 of this Section.

Commission Drought Level <sup>1</sup>		Surcharge <sup>2</sup>	Nonessential Outdoor Water Use Restrictions
Level 1	Mild Drought	Consider surcharge	Watering and all nonessential outdoor water uses restricted to no more than one day per week, before 9:00 A.M. and after 5:00 P.M., except that watering of ornamentals and flower gardens with drip irrigation, hand-held hose or watering cans may be permitted.



# Springfield Water and Sewer Commission

## Rules and Regulations

<b>Level 2</b>	Moderate Drought	Consider surcharge	Watering and all nonessential outdoor water uses banned,  except that watering of ornamentals and flower gardens with drip irrigation, hand-held hose or watering cans may be permitted.
<b>Level 3</b>	Severe Drought	Recommended Level 3 surcharge for Commission vote	Ban on all Nonessential Outdoor Water Use
<b>Level 4</b>	Extreme Drought	Recommended Level 4 surcharge for Commission vote	Ban on all Nonessential Outdoor Water Use

1. Drought level defined by the Commission's Drought Management Plan
2. At the discretion of the Commission, surcharges may be enacted prior to Level 3 and 4.

(a) Nonessential Outdoor Water Use means a use that is not required, and does not include the following essential water uses:

- i. for health or safety reasons, including public facilities used for cooling such as splash pads and swimming pools, and for washing of boats, engines, or marine equipment to prevent negative salt water impacts or the transfer of invasive aquatic species;
- ii. by permit, license, statute or regulation;
- iii. for the production of food, including vegetable gardens, and fiber;
- iv. for the maintenance of livestock;
- v. to meet the core functions (those functions essential to the commercial operations) of a business, including but not limited to:
  1. plant nurseries as necessary to maintain stock;
  2. golf courses as necessary to maintain greens and tees, and limited fairway watering;
  3. venues used for weddings or similar special events that limit watering to hand-held hose or drip irrigation as necessary to maintain gardens, flowers and ornamental plants;



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## Rules and Regulations

- 4. professional washing of exterior building surfaces, parking lots, driveways and/or sidewalks as necessary to apply surface treatments such as paint, preservatives, stucco, pavement, or cement in the course of construction, reconstruction or renovation work;
- vi. for irrigation of public parks before 9:00 A.M. and after 5:00 P.M.,
- vii. for irrigation of public and private recreation fields, including those operated by schools, colleges, universities and athletic associations, before 9:00 A.M. and after 5:00 P.M.,
- viii. for irrigation of publicly-funded shade trees and trees in the public right-of-way; or
- ix. to establish a new lawn as necessary to stabilize soil in response to new construction or following the repair or replacement of a Title 5 system.

### 3. Chapter 3; Section 3.2.5; Water Conservation and Emergencies; Items 5 through 8

#### DELETE

- 5. **Notification of State of Water Supply Conservation:** Notification of any provision, restriction, requirement or condition imposed by the Executive Director as part of a State of Water Supply Conservation shall be published in a newspaper of general circulation within the City of Springfield and or Town of Ludlow, or by such other means reasonably calculated to reach and inform all Water Users of the State of Water Supply Conservation. Any restriction imposed under Section 3.2.5 shall not be effective until such notification is provided.
- 6. **Termination of State of Water Supply Conservation:** A State of Water Supply Conservation may be terminated by a majority vote of the Board of Water Commissioners, upon a determination that the water supply shortage no longer exists.
- 7. **Notification of the Termination of State of Water Supply Conservation:** Public notification of the termination of a State of Water Supply Conservation shall be given in the same manner required by Paragraph 4 of this Section.
- 8. **State of Water Supply Emergency:** Upon notification to the public that the Department of Environmental Protection has issued a declaration of a State of Water Supply Emergency, no Person shall violate any provision, restriction, requirement, or condition of any order approved or issued by the Department to bring about an end to the State of Emergency.



# Springfield Water and Sewer Commission

## Rules and Regulations

### REPLACE WITH

5. **Notification of State of Water Supply Conservation:** Notification of any provision, restriction, requirement or condition imposed by the **Commission** as part of a State of Water Supply Conservation shall be published in a **local media outlet** of general circulation within the City of Springfield and or Town of Ludlow, or by such other means reasonably calculated to reach and inform all Water Users of the State of Water Supply Conservation. Any restriction imposed under Section 3.2.5 shall not be effective until such notification is provided.
6. **Termination of State of Water Supply Conservation:** A State of Water Supply Conservation may be terminated by **the Commission, through its Board of Water Commissioners**, upon a determination that the water supply shortage no longer exists.
7. **Notification of the Termination of State of Water Supply Conservation:** Public notification of the termination of a State of Water Supply Conservation shall be given in the same manner required by Paragraph **5** of this Section.
8. **State of Water Supply Emergency:** Upon notification to the public that the Department of Environmental Protection has issued a declaration of a State of Water Supply Emergency, no Person shall violate any provision, restriction, requirement, or condition of any order approved or issued by the Department to bring about an end to the State of Emergency. **Reference 310 CMR 36.40, 36.41, and 36.42.**

#### 4. Chapter 3; Section 3.2.11; Hydrants; Items 6 Fire Flow Tests

### DELETE

6. **Fire Flow Tests:** Only the Commission or an approved engineer shall perform fire flow tests at the requesting Person's expense. The approved engineer must file an Application for Fire Flow Test, follow the Commission's Guidelines and Policies, and perform the fire flow test under the supervision of the Commission or its designee.

### REPLACE WITH

6. **Fire Flow Tests:** Only the Commission or an experienced fire protection systems professional may perform fire flow tests at the requesting Person's expense. The requesting Person shall file an application and pay Fire Flow Test Fees per Chapter 5 of these Rules and Regulations. Fire Flow Tests shall be performed per the Commission's Guidelines and Policies, and under the supervision of the Commission or its designee. The fire protection systems professional will be required to provide calibrated equipment necessary to perform the fire flow test, install said equipment, and operate the hydrants designated for the test during the application process.



# Springfield Water and Sewer Commission

## Rules and Regulations

### 5. Chapter 3; Section 3.3.6; Repairs, Maintenance, and Thawing; Item 2

#### INSERT

- (g) With the approval of the Executive Director, the Commission may allow a Partial Water Service Pipe Replacement exception given cause and only when there is not a prohibiting rule in Section 3.3.6.3. Such an exception does not exempt the Owner from responsibility for the reused portion of the Water Service Pipe regardless of when a leak becomes evident.

### 6. Chapter 3; Section 3.3.6; Repairs, Maintenance, and Thawing; Item 3

#### DELETE

- (c) No ¾-inch copper tube Water Service Pipe may be reused.
- (f) If an existing 1-inch or greater copper tube Water Service is thirty (30) years old or less and has had one (1) or more leaks it must be replaced.

#### REPLACE WITH

- (c) No ¾-inch copper tube Water Service Pipe may be reused other than when a Partial Water Service Pipe Replacement exception is made.
- (f) If an existing 1-inch or greater copper tube Water Service is thirty (30) years old or less and has had one (1) or more leaks it must be replaced other than when a Partial Water Service Pipe Replacement exception is made.

### 7. Chapter 3; Section 3.4.3; Fire Service Pipes; Item 7

#### DELETE

- 7. Installation of Backflow Prevention Device. All new Fire Service Pipe supply lines shall be equipped with an approved Backflow Prevention Device that has a detector Meter in accordance with these Rules and Regulations.

#### REPLACE WITH

- 7. Installation of Backflow Prevention Device. All new and existing Fire Service Pipe supply lines shall be equipped with an approved Backflow Prevention Device. Per Chapter 10 of the Commission's Guidelines and Policies document, all Backflow Prevention Devices must be equipped with a metered double check valve bypass that reads in cubic feet.



# Springfield Water and Sewer Commission

## Rules and Regulations

### 8. Chapter 3; Section 3.4.4; Metering

#### DELETE

The Executive Director may require that an Owner install a detector Meter on a Fire Service Pipe for the purpose of monitoring leakage and water use. If metering is required, all expenses for furnishing and installation of the Meter shall be borne by the Owner. The provisions of Section 3.3.5 with respect to Meter location, right to enter Premises, Meter testing, Meter tampering, and Meter replacement or repair shall apply to Fire Service Pipe Meters.

#### REPLACE WITH

Per Chapter 10 of the Commission's Guidelines and Policies, an Owner is required to install a detector Meter on a Fire Service Pipe for the purpose of monitoring leakage and unauthorized water consumption. All expenses for furnishing and installation of the detector Meter shall be borne by the Owner. Replacement of a detector meter with a Commission owned smart meter may be required by the Executive Director or their designee. Such a meter would be installed by the Commission at no installation cost to the Owner. However, a monthly service charge for a Commission owned smart meter based on the size of the meter on the bypass service line on the Backflow Prevention Device will be charged to the account in accordance with Chapter 5 of these Rules and Regulations. The provisions of Section 3.3.5 with respect to Meter location, right to enter Premises, Meter testing, Meter tampering, and Meter replacement or repair shall apply to Fire Service Pipe Meters.

### 9. Chapter 3; Section 3.5.1; Backflow Prevention Devices; Item 6

#### DELETE

6. **Subsequent Testing.** The Commission shall conduct annual and semi-annual tests and inspections of all approved Backflow Prevention Devices at the Owner's expense, to insure proper operating condition. Any approved Backflow Prevention Device failing a Commission test and inspection shall be repaired or replaced by a licensed plumber or licensed sprinkler fitter and shall be subsequently retested and re-inspected within fourteen (14) days of failure at the Owner's expense to insure proper operating condition.

#### REPLACE WITH

6. **Subsequent Testing.** The Commission shall conduct annual and semi-annual tests and inspections of all approved **State registered** Backflow Prevention Devices at the Owner's expense, to insure proper operating condition. Any approved Backflow Prevention Device failing a Commission test and inspection, **regardless if the failure is a result of defective components or an inability to test the device due to physical conditions**, shall be repaired or replaced by a licensed plumber or licensed sprinkler fitter and shall be subsequently retested and re-inspected within fourteen (14) days of failure at the Owner's expense to insure proper operating condition.





# Springfield Water and Sewer Commission

## Rules and Regulations

a. If necessary, Water Service Pipe shall be disconnected for failure to test or maintain backflow prevention devices in a manner acceptable to the Commission as non-compliant water services pose a risk to the public water supply. If it is found that the Backflow Prevention Device has been removed or by-passed or otherwise rendered ineffective, water service shall be discontinued unless corrections are made immediately pursuant to Section 4.5. The Commission will Discontinue the Water Service Pipe by cutting off, capping and/or removing the Water Service Connection to the Commission's water main at the Owners expense. This language is in accordance with MassDEP Cross Connection Control Program Regulations 310 CMR 22.22 Section(2)(h) Maintenance of a Cross Connection.

### 10. Chapter 3; Section 3.12.5; Reclassification and Abatement; Item 2 Non-Beneficial Use Allowance

#### DELETE

- (d) Excess use caused by the following is not eligible for this allowance: Leaks attributed to underground irrigation systems, removal of internal or external plumbing or plumbing fixtures, intentional damage to the Premises, Property abandonment, or neglect.
- (f) The non-beneficial use allowance is a one-time only allowance and may not be applied for or granted to the same Owner or Life Estate Beneficiary of the same Property at any time in the future. An Owner of a Property may not be granted a non-beneficial use allowance if a residing Life Estate Beneficiary has already received a non-beneficial use allowance either as past Owner or as a Life Estate Beneficiary for the same Property.

#### REPLACE WITH

- (d) Excess use caused by the following is not eligible for this allowance: Leaks attributed to underground irrigation systems, exterior plumbing, plumbing fixtures, or removal of internal or external plumbing or plumbing fixtures, intentional damage to the Premises, Property abandonment, or neglect.
- (f) The Non-Beneficial Use allowance may be applied for and granted to the same Owner or Life Estate Beneficiary once every five (5) years. An Owner of a Property may not be granted a non-beneficial use allowance if a residing Life Estate Beneficiary has already received a non-beneficial use allowance, within the last five (5) years, either as past Owner or as a Life Estate Beneficiary for the same Property.



# Springfield Water and Sewer Commission

## Rules and Regulations

### 11. Chapter 3; Section 3.13; Item 2 Service Charge

#### DELETE

#### 2. Service Charge:

The Owner shall be charged a Monthly Service Charge for each Meter installed on the Owner's Property, including Auxiliary Meters. The Service Charge shall be based on the size of the Meter as set forth in CHAPTER 5 of these Rules and Regulations.

#### 3. Fire Pipe Service Charge

The Owner shall be charged a Monthly Fire Service Charge for each Fire Service Pipe connected to the Commission's Public and Private Water Mains. The Fire Pipe Service Charge shall be based on the size of the pipe connected to the water main as set forth in CHAPTER 5 of these Rules and Regulations.

#### 4. Combined Service Charge

The Owner shall be charged a Monthly Combined Service Charge for each Combined Service connected to the Commission's Public and Private Water Mains. The Combined Service Charge shall be based on the size of the Meter as set forth in CHAPTER 5 of these Rules and Regulations.

#### REPLACE WITH

#### 2. Service Charge:

The Owner shall be charged a Monthly Service Charge for each Commission owned Meter installed on the Owner's Property, including Auxiliary Meters and Backflow Prevention Device detector meters. The Service Charge shall be based on the size of the Meter as set forth in CHAPTER 5 of these Rules and Regulations.

#### 3. Fire Pipe Service Charge:

The Owner shall be charged a Monthly Fire Service Charge for each Fire Service Pipe connected to the Commission's Public and Private Water Mains. Rates, fees, and charges support the infrastructure needs required to serve the capacity for fire protection and the readiness to provide water supply when needed. The Owner is responsible for all rates, fees, charges, and penalties that are associated with the Fire Service Pipe. The Fire Pipe Service Charge shall be based on the size of the pipe connected to the water main as set forth in CHAPTER 5 of these Rules and Regulations.



# Springfield Water and Sewer Commission

## Rules and Regulations

### 4. Infrastructure Renewal Charge (IRC)

The Infrastructure Renewal Charge (IRC) ensures ongoing reliability of the water and wastewater assets by providing funding for costs associated with necessary upgrades to those systems. Funding for such upgrades helps to proactively address system needs, reduce the risk of service disruptions, support long-term sustainability, and contribute to rate stability. The IRC shall be applied to Customers' bills monthly and shall be based on fee schedule defined in Chapter 5.

### 5. Combined Service Charge

The Owner shall be charged a Monthly Combined Service Charge for each Combined Service connected to the Commission's Public and Private Water Mains. The Combined Service Charge shall be based on the size of the Meter and be the sum of the size equivalent Service Charge, Infrastructure Renewal Charge, and the Fire Pipe Service Charge as set forth in CHAPTER 5 Section 5.2 of these Rules and Regulations.

## 12. Chapter 4; Section 4.2.1; Items 2, 5, and 8

### DELETE

2. When Due: Bills shall be due and payable on the date of issue. No Bill shall be considered delinquent and subject to Late Payment Fee under applicable law or these Rules and Regulations if paid by the delinquent after date.

### REPLACE WITH

2. When Due: Bills are considered due and payable on the billing date indicated on the billing statement. No Bill is subject to Late Payment Fee under applicable law or these Rules and Regulations if paid by the due date indicated on the billing statement.

### DELETE

5. Payments; Application to Charges: A Customer may make payments by mail or in Person at the Commission's designated collection sites. A Customer may designate the account or accounts to which a payment will be applied. When a Customer with more than one account fails to designate the account to which a payment is to be applied, the Commission shall credit the payment first to the account with the largest past due balance. When a payment is insufficient to cover all current Charges for said account, the Commission shall apply the payment to those Charges in the following order:

- (a) Interest and Other Charges
- (b) Late Payment Fee



# Springfield Water and Sewer Commission

## Rules and Regulations

- (c) Sewer Arrears
- (d) Water Arrears
- (e) Current Sewer Charges
- (f) Current Water Charges

### REPLACE WITH

5. Payments; Application to Charges: A Customer may make payments by mail, phone, or online (via checking/savings account, cash, credit or debit using the online payment system). A Customer may designate the account or accounts to which a payment will be applied. When a Customer with more than one account fails to designate the account to which a payment is to be applied, the Commission shall credit the payment first to the account with the largest past due balance. When a payment is insufficient to cover all current Charges for said account, the Commission shall apply the payment to those Charges in the following order:

- (a) Interest and Other Charges
- (b) Late Payment Fee
- (c) Sewer Arrears
- (d) Water Arrears
- (e) Current Sewer Charges
- (f) Current Water Charges

### DELETE

8. Payment After Shut-off: A Customer seeking restoration of water service after Shut-off due to the Customer's non-payment of Charges must pay the arrearages and all other Charges on the account. Payment must be by certified cashier's check, money order, or major credit card or debit card. Customers who qualify may apply to the Commission to enter into a Payment Agreement as detailed in these Rules and Regulations, in order to reinstate water service and pay all Charges over time.

### REPLACE WITH

8. Payment After Shut-off: A Customer seeking restoration of water service after Shut-off due to the Customer's non-payment of Charges must pay the arrearages and all other Charges on the account. Payment must be by certified cashier's check, money order, or major credit card or debit card. Customers who qualify may apply to the Commission to enter into a Payment Agreement, with a minimum payment of 50% of all Charges and



# Springfield Water and Sewer Commission

## Rules and Regulations

**arrearages**, as detailed in these Rules and Regulations, in order to reinstate water service and pay all Charges over time.

### 13. Chapter 5 Revisions - Please see Attachment A.

- Section 5.2 Monthly Service Charges
  - Increase Monthly Service Charges for Meter Charges
  - Increase Monthly Service Charges for Fire Service Pipe Size
  - Increase Monthly Service Charges for Combined Services
  - Introduced Infrastructure Renewal Charge
- Section 5.3 Water Drought Surcharge
  - Added \$0.25 water and sewer surcharge for Levels 1 and 2
  - Increased Water and Sewer Surcharge rates
    - Level 3 from \$0.25 to \$0.50
    - Level 4 from \$0.50 to \$1.00
  - Inserted “*Surcharges may be enacted at any drought level at the discretion of the Board of Water Commissioners*”.
- Section 5.4 Allowance Program Discounts
  - Increased per month allowance rate from \$9.00 to \$10.50
- Section 5.6.2 Police Officers Charge
  - Increased ½ day rate from \$275.00 to \$295.00
- Section 5.6.28 Fire Flow Test Fees
  - Deleted \$100.00 Deposit and replaced with \$100.00 Application Fee
- Section 5.9 Septage Disposal Rates for All Septage Haulers
  - Increased rate from \$0.11/gal to \$0.14/gal
- Section 5.15 Penalties



# Springfield Water and Sewer Commission

## Rules and Regulations

- Item 2
  - Renamed “Lawn Watering during Mandated No Lawn Watering Ban” to “Failure to Comply with Water Use Restrictions”
- Item 3
  - Increased Final Notice and Demand Administration Fee from \$45.00 to \$55.00
- Item 9
  - Increased Administrative Posting Penalty Fee from \$45.00 to \$55.00

### 14. Chapter 6 Revision

#### DELETE

5. Allowance Program Discounts shall mean the discounts given to its Customers who have applied for the discounts and meet the following qualifications:

- (a) Disabled Persons shall mean Customers who are Owners of a single family house, which is the Owner’s primary residence, the disability keeps the person from work all twelve (12) months of the year, a letter from their physician has been attached to the application that clearly states the individual’s disability and is unable to work. For Disabled Veterans the disability must be 80% and must be military service related.

#### REPLACE WITH

5. Allowance Program Discounts shall mean the discounts given to its Customers who have applied for the discounts and meet the following qualifications:

- (a) Disabled Persons shall mean Customers who are Owners of a single family house, which is the Owner’s primary residence, the disability keeps the person from work all twelve (12) months of the year, a letter from their physician has been attached to the application that clearly states the individual’s disability and is unable to work. For Disabled Veterans the disability must be 10% and must be military service related.



# Springfield Water and Sewer Commission

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### DELETE

75. Fire Flow Test Fee shall mean the fee charged for an approved engineer to perform a fire flow test, in accordance with Section 3.2.11 of these Rules and Regulations. A deposit is required at the time of application and will be returned when the fire flow test results are submitted to the Commission. The fee does not include equipment to perform the fire flow test.

### REPLACE WITH

75. Fire Flow Test Fees shall mean the fees charged for processing a fire flow test application and for permitting an experienced fire protection systems professional to perform a fire flow test in accordance with Section 3.2.11 of these Rules and Regulations and with provisions within the Commission's Guidelines and Policies.

### DELETE

77. Fire Service Pipe shall mean the private water piping and associated valves, control valves, and appurtenances installed solely to furnish water for extinguishing fires that extend from a Water Service Connection into a Premise. The Customer owns the Fire Service Pipe.

### REPLACE WITH

77. Fire Service Pipe shall mean the private water piping and associated valves, control valves, and appurtenances installed solely to furnish water for extinguishing fires that extend from a Water Service Connection into a Premise. The Customer owns the Fire Service Pipe. The Customer is responsible for all rates, fees, charges, and penalties that are associated with the Fire Service Pipe. Rates, fees, charges support the infrastructure needs required to serve the capacity for fire protection and the readiness to provide adequate water supply when needed.

### INSERT AND CONTINUE RENUMBERING

106. Infrastructure Renewal Charge (IRC) shall mean the fee charged to the Customer to support ongoing investment in renewal and repair of water and wastewater assets. The IRC ensures continued reliability of the systems by providing funding for necessary upgrades. The IRC helps to proactively address system needs, reduce the risk of service disruptions, support long term sustainability, and contributes to rate stability.

### DELETE

112. Leak shall mean an escape of water from the Commission's water mains, hydrants, or in the Owner's Water Service Pipe, Fire Service Pipe, or a Combined Service.



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## Rules and Regulations

### REPLACE WITH

112. Leak shall mean an escape of water from the Commission's water mains, hydrants, or in the Owner's Water Service Pipe, Fire Service Pipe, or a Combined Service, or identified as Non-Beneficial Use.

### DELETE

130. Monthly Service Charge shall mean the monthly cost charged to the Owner for each Meter installed on the Owner's Property, including Auxiliary Meters. The Owners of Property that have a sewer connection, but no water connection and no Meter shall also pay the Monthly Service Charge for Wastewater service only, as set forth in CHAPTER 5 of these Rules and Regulations.

### REPLACE WITH

130. Monthly Service Charge shall mean the monthly cost charged to the Owner for each Meter and Fire Service Pipe installed for the Owner's Property, including Auxiliary Meters and detector meters on a Backflow Prevention Device bypass line, and any Infrastructure Renewal Charge, as set forth in CHAPTER 5 of these Rules and Regulations. The Owners of Property that have a sewer connection, but no water connection and no Meter shall also pay the Monthly Service Charge and Infrastructure Renewal Charge for Wastewater service only. Fire Service Pipe Monthly Service Charges will be incurred by the Owner until such time as a Discontinuance is completed at the water main, regardless of whether the supply to that line is Turned On or Shut Off.

### INSERT AND CONTINUE RENUMBERING

137. Non-Beneficial Use is excess use above normal use resulting from a Leak either from a pipe break or a faulty toilet or other plumbing fixture.

### INSERT AND CONTINUE RENUMBERING

140. Partial Water Service Pipe Replacement shall mean either replacement of the piping and associated valves and appurtenances that extend from a Water Service Connection to the curb stop in the tree belt area or from the curb stop in the tree belt area to the Commission's Meter.





**Springfield Water and Sewer Commission**

**Rules and Regulations**

**ATTACHMENT A**

**CHAPTER 5**

**SCHEDULE OF RATES, FEES, CHARGES, AND PENALTIES**



## Springfield Water and Sewer Commission

### Rules and Regulations

#### CHAPTER 5 SCHEDULE OF RATES, FEES, CHARGES, AND PENALTIES

##### Section 5.1 Rates

###### 5.1.1 Water Rates

	Fiscal Year
Class of Customer	202 <del>6</del>
Residential (per 100 cu. ft.)	\$5.15
Commercial (per 100 cu. ft.)	\$5.15
Industrial (per 100 cu. ft.)	\$3.85
Municipal (per 100 cu. ft.)	\$3.85

Deleted: 5

###### 5.1.2 Water Rates for All Bulk Water Haulers:

	Fiscal Year
	202 <del>6</del>
All Water (per 100 cu. Ft.)	\$6.42
Annual Application/Permit Fee	\$100.00

Deleted: 5

Deleted: \*

Deleted: \* For all water haulers beginning July 1, 2012.¶

###### 5.1.3 Water Rates for Hydrant Users:

	Fiscal Year
	202 <del>6</del>
All Water (per 100 cu. Ft.)	\$10.31

Deleted: 5

###### 5.1.4 Fire Service Unauthorized Water Consumption:

	Fiscal Year
	202 <del>6</del>
All Water (per 100 cu. Ft.)	\$10.31

Deleted: 5



## Springfield Water and Sewer Commission

### Rules and Regulations

#### Section 5.2 Monthly Service Charges

Fiscal Year 2026			Deleted: 5
Service Charge per Meter Size	Meter Charge	Infrastructure Renewal Charge	Deleted: Customer
1/2" & 5/8"	\$3.76	\$11.50	Deleted: 3.42
3/4"	\$4.01	\$11.50	Deleted: 3.65
1"	\$4.74	\$11.50	Deleted: 4.31
1-1/4"	\$5.69	\$23.00	Deleted: 5.17
1-1/2"	\$5.69	\$23.00	Deleted: 5.17
2"	\$8.37	\$36.80	Deleted: 7.61
3"	\$27.97	\$80.50	Deleted: 25.43
4"	\$35.23	\$138.00	Deleted: 32.03
6"	\$52.15	\$322.00	Deleted: 47.41
8"	\$71.53	\$644.00	Deleted: 65.03
10"	\$86.05	\$1,035.00	Deleted: 78.23
12"	\$122.35	\$1,265.00	Deleted: 111.23
Fire Pipe Service Charge per Pipe Size*			Formatted: Font:
2"	\$9.02	N/A	Deleted: 4.51
4"	\$53.90	N/A	Deleted: 26.95
6"	\$155.14	N/A	Deleted: 77.57
8"	\$330.24	N/A	Deleted: 165.12
10"	\$593.38	N/A	Deleted: 296.69
12"	\$764.98	N/A	Deleted: 382.49
Combined Service Charge per Meter Size			
2"	\$17.39	\$36.80	Deleted: 12.12
4"	\$89.13	\$138.00	Deleted: 58.98
6"	\$190.37	\$322.00	Deleted: 124.98
8"	\$401.77	\$644.00	Deleted: 230.15
10"	\$664.91	\$1,035.00	Deleted: 374.92
12"	\$887.33	\$1,265.00	Deleted: 493.72
Wastewater Service Only	\$3.76	\$11.50	Deleted: 3.42
Effluent Meter	\$3.76	\$11.50	Deleted: 3.42



## Springfield Water and Sewer Commission

### Rules and Regulations

\* Fire Pipe Service Service Charges will be incurred by the Owner until such time as a Discontinuance is completed at the water main, regardless of whether the supply to that line is Turned On or Shut Off.

#### Section 5.3 Water Drought Surcharge\*:

Drought Condition	Water Surcharge per 100 cu. ft.	Sewer Surcharge per 100 cu. ft.
<u>Levels 1 &amp; 2</u>	<u>\$0.25</u>	<u>\$0.25</u>
<u>Level 3</u>	<u>\$0.50</u>	<u>\$0.50</u>
<u>Level 4</u>	<u>\$1.00</u>	<u>\$1.00</u>

\* Requires a vote of the Commission. Surcharge Rate would be charged to all Customers Surcharges may be enacted at any drought level at the discretion of the Board of Water Commissioners.

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#### Section 5.4 Allowance Program Discounts:

Disabled Persons, Legally Blind, or Senior:	<u>\$10.50</u> per month
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\* At no time shall the per month discount exceed monthly water and sewer charges. If after applying the allowed discount, results in a credit balance to the customer's account that month, the discount will be adjusted to equal the total monthly charges. All credits issued to customers' accounts related to assistance programs offered by the Commission or any other outside agency are non-refundable and non-transferable.

#### Section 5.5 Non-Beneficial Use Allowance

Water Charge per 100 cubic feet	\$1.30
Sewer Charge per 100 cubic feet	\$0.91

#### Section 5.6 Miscellaneous Water Fees and Charges

These Fees and Charges cover an average scope of work conditions and the resultant labor, materials, equipment, and / or hired services to complete the work. At the sole discretion of the Commission, work exceeding the average scope of



## Springfield Water and Sewer Commission

### Rules and Regulations

work involving major repairs, restorations, and / or hired services may be billed on a time, material, equipment, and hired service basis.

#### 5.6.1 New Water Main Installations / Extensions Charge:

6"	\$60.00 per foot
8"	\$65.00 per foot
12"	\$75.00 per foot
16"	\$85.00 per foot
24"	\$100.00 per foot

#### 5.6.2 Police Officers Charge:

1 Officer	½ day minimum <del>\$295.00</del> per ½ day
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#### 5.6.3 Front Footage Connections Charge reimbursement shall be based on year of install, to be determined by Engineering and Technical Services

#### 5.6.4 Connection Charge:

Water Service Pipe Size	Connection Charge
1"	\$500.00
1-1/2"	\$1,500.00
2"	\$2,000.00
4"	\$4,000.00
6"	\$6,000.00
8"	\$8,000.00
10"	\$10,000.00
12"	\$12,000.00
Fire Service Pipe	\$1,000.00



## Springfield Water and Sewer Commission

### Rules and Regulations

#### 5.6.5 Discontinuance of Water Service Connection Charge:

	Type of Discontinuance		Evenings, Weekends, & Holidays Type of Discontinuance	
	Basic	Complete	Basic	Complete
Service Size*:				
¾-inch to 2-inch	\$500.00	\$1,500.00	\$750.00	\$2,250.00
Main Size**:				
up to 10-inch	\$1,000.00	\$2,500.00	\$1,500.00	\$3,750.00
12-inch	\$1,200.00	\$3,500.00	\$1,800.00	\$5,250.00
16-inch	\$1,200.00	\$4,500.00	\$1,800.00	\$6,750.00
18-inch to 20-inch	\$1,200.00	\$5,000.00	\$1,800.00	\$7,500.00
24-inch	\$1,200.00	\$6,000.00	\$1,800.00	\$9,000.00
30-inch	\$1,200.00	\$7,000.00	\$1,800.00	\$10,500.00
36-inch	\$1,200.00	\$8,000.00	\$1,800.00	\$12,000.00
42-inch & Greater***	T & M	T & M	T & M	T & M

\* For water services made of copper, galvanized steel, lead

\*\* For water services made of cast iron or ductile iron

\*\*\* T & M shall be billed on a time, material, equipment, and hired service basis

#### 5.6.6 Flowable Fill and Concrete Charge:

Minimum Delivery:	3 cubic yards
Flowable Fill Charge:	\$150 per cubic yard

#### 5.6.7 Flushing Device 1-inch Replacement Charge: \$350.00

#### 5.6.8 Flushing Device 2-inch Replacement Charge: \$750.00

#### 5.6.9 Hydrant Work:

Hydrant Repair Charge:	\$500.00
Hydrant Remove and Replace Charge:	\$1900.00
Hydrant Relocation Charge:	\$1000.00 plus \$36.00 per foot



## Springfield Water and Sewer Commission

### Rules and Regulations

#### 5.6.10 Hydrant Meter Rental Charges Less Than 2”:

Term	Deposit	Rate
Daily	\$500.00	\$20.00 per day plus consumption
Monthly	\$500.00	\$300.00 per month plus consumption

#### 5.6.11 Hydrant Meter Rental Charges 2” and Larger:

Term	Deposit	Rate
Daily	\$1500.00	\$40.00 per day plus consumption
Monthly	\$1500.00	\$600.00 per month plus consumption

#### 5.6.12 Paving Charge:

Up to 3” thick	\$10.00 per square foot
3” to 6” thick	\$20.00 per square foot

#### 5.6.13 Rock Excavation, Frost Excavation, and Concrete Removal Charge: at cost

#### 5.6.14 Tapping Main Charge:

	$\frac{3}{4}$ ” – 2”	4” – 6”	8” – 12”
Basic:	\$310.00	\$500.00	\$500.00
Complete:	\$560.00	\$1700.00	\$2500.00



## Springfield Water and Sewer Commission

### Rules and Regulations

#### 5.6.15 Water and Fire Service Pipe Minimum Installation Charges:

Replacement service	\$500.00
New service up to and including 2" line:	\$500.00
New service 4" line and 6":	\$1700.00
New Service 8" and larger	\$2,500.00

#### 5.6.16 Water Service Pipe Installation Charges:

Water Service Pipe Size	Cost per Foot
3/4"	\$35.00
1"	\$35.00
1-1/4"	\$45.00
1-1/2"	\$45.00
2"	\$50.00
4"	\$55.00
6"	\$60.00
8"	\$65.00
10"	\$70.00
12"	\$75.00

#### 5.6.17 Fire Service Pipe Installation Charges:

Fire Service Pipe Size	Cost per Foot
4"	\$55.00
6"	\$60.00
8"	\$65.00
10"	\$70.00
12"	\$75.00

#### 5.6.18 Meter Testing:

Under M.G.L. Ch.40, S.39 I: (regular hours only):	Per Statute
All other Meter Testing (regular hours only):	\$115.00
Home Owners 62 years and older (regular hours only):	\$25.00





## Springfield Water and Sewer Commission

### Rules and Regulations

Regular Hours  
Monday – Friday  
7 AM to 8 PM

Evenings,  
Weekends,  
and Holidays

#### 5.6.19 Frozen Service Charges:

Service Frozen underground, in cellar, or pit, no materials required, no Meter replaced, crew to thaw service only, and during all hours:	\$250.00	\$375.00
For each Additional Occurrence	\$250.00	\$375.00

#### 5.6.20 Frozen Meter Replacement Charge (in addition to Frozen Service Charge and during all hours):

½" to 5/8" Meter:	\$290.00	\$290.00
1" Meter:	\$495.00	\$495.00

#### 5.6.21 Meter Valve Replacement Charge:

¾" to 1":	\$120.00	\$180.00
With Repair Work, ¾" to 1":	\$210.00	\$315.00
1-1/4" to 2":	\$240.00	\$360.00
With Repair Work, 1-1/4" to 2":	\$340.00	\$510.00



## Springfield Water and Sewer Commission

### Rules and Regulations

Regular Hours  
Monday – Friday  
7 AM to 8 PM

Evenings,  
Weekends,  
and Holidays

#### 5.6.22 Meter Replacement or Auxiliary Meter Installation & Removal Charge:

½” to 5/8” Meter:	\$290.00	\$435.00
½” to 5/8” meter with repair work:	\$340.00	\$485.00
1” Meter:	\$495.00	\$740.00
1” meter with repair work:	\$545.00	\$790.00
1-1/2” Meter:	\$800.00	\$1200.00
1-1/2” meter with repair:	at cost	at cost plus time and a half
2” Meter:	\$1200.00	\$1800.00
2” meter with repair work:	at cost	at cost plus time and a half
Greater than 2”	at cost	at cost plus time and a half
Repair Work with Iron Pipe*	at cost	at cost plus time and a half
Replacement Antenna (any size)	\$85.00	\$130.00
Damaged Transponder Replacement (any size)	\$135.00	\$200.00
Damaged Meter Register Replacement (any size the lesser of either the Meter Replacement Charge or Register Replacement Charge):	\$340.00	\$510.00

\* In Addition to Meter Cost and includes work with Iron Pipe

#### 5.6.23 Shut-off and Turn-on Charges:

¾” to 2” Shut off:	\$75.00	\$150.00
¾” to 2” Turn-on:	\$75.00	\$150.00
3” & greater Shut off:	\$150.00	\$225.00
3” & greater Turn-on:	\$150.00	\$225.00



## Springfield Water and Sewer Commission

### Rules and Regulations

Regular Hours  
Monday – Friday  
7 AM to 3 PM

Evenings,  
Weekends,  
and Holidays

#### 5.6.24 Service Line Repair Charges:

¾" to 1" half day (up to 4-hours)	\$800.00	\$1200.00
1-¼" to 2" half day (up to 4-hours)	\$925.00	\$1387.50
¾" to 1" full day (4-hours to 8-hours)	\$1250.00	\$1875.00
1-¼" to 2" full day (4-hours to 8-hours)	\$1375.00	\$2062.50
Greater than 2"	at cost	at cost plus time and a half

#### 5.6.25 Water / Sewer Pipe Inspection Charges:

Per inspection or site visit	\$175.00	\$350.00
Multi-day Inspection	\$400.00 per day per Inspector	
Consultant and Legal Review and Inspection:	\$150.00 per hour	

#### 5.6.26 Backflow Prevention Device Test Charges:

Backflow Prevention Device Test	\$100.00 per device per inspection
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#### 5.6.27 Minimum Appointment Charges:

Per Appointment	\$75.00	\$150.00
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#### 5.6.28 Fire Flow Test Fees:

<u>Application Fee:</u>	\$100.00	
Fire Flow Test:	\$200.00	\$400.00

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#### 5.6.29 As-Built Plan Deposit:

Subdivision or water or sewer main extension:	\$5000.00
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## Springfield Water and Sewer Commission

### Rules and Regulations

#### Section 5.7 Sewer Rates

	Fiscal Year
Type of Customer	202 <del>6</del>
Residential (per 100 cu. ft.)	\$7.85
Institutional (per 100 cu. ft.)	\$7.85
Municipal (per 100 cu. ft.)	\$7.85
Commercial (per 100 cu. ft.)	\$8.64
Medical facility (per 100 cu. ft.)	\$8.64
Industry - Dry (per 100 cu. ft.)	\$9.42
Industry - Wet (per 100 cu. ft.)	\$9.42
FSE (per 100 cu. ft.)	\$10.20

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#### Section 5.8 Average Monthly Wastewater Discharge Amount (in 100 cu. ft.):

Single Family Premise:	10
Two Family Premise:	18
Three Family or more Premise:	24

#### Section 5.9 Septage Disposal Rates for All Septage Haulers:

	Fiscal Year
Type of Disposal	202 <del>6</del>
All Septage (per gallon)	\$0.1 <del>4</del>
Leachate *	----
Annual Permit Fee	\$100.00

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\* Acceptance of Leachate shall be determined on an individual basis by the Commission's Operations Director. The Disposal Rate shall be determined based on strength.



## Springfield Water and Sewer Commission

### Rules and Regulations

#### Section 5.10 Non-residential surcharges at the SRWTF where applicable:

	Fiscal Year
Type of Disposal	202 <del>6</del>
Chlorine (per pound)	\$0.24
Total Suspended Solids (per pound)	\$0.41
Biochemical Oxygen Demand (BOD5) (per pound)	\$0.60
Fats, Oils, and Greases (per pound)	\$0.60

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#### Section 5.11 Miscellaneous Sewer Fees and Charges

Regular Hours  
Monday – Friday  
7 AM to 3 PM

Evenings,  
Weekends,  
and Holidays

##### 5.11.1 Sewer Cleaning (per cleaning - Residential Property up to 2 family):

Up to 60 feet:	\$85.00	\$150.00
After first 60 feet to sewer main:	\$120.00	\$220.00

##### 5.11.2 Sewer Cleaning (per cleaning – Residential Property 3 family and greater):

First 60 feet:	\$250.00	\$375.00
After first 60 feet to sewer main:	\$320.00	\$480.00

##### 5.11.3 Sewer Cleaning (per cleaning – Commercial Property):

First 60 feet:	\$250.00	\$375.00
After first 60 feet to sewer main:	\$320.00	\$480.00

##### 5.11.4 Building Sewer Connection New or Replacement Charge:

Minimum Charge:	\$750.00
Installation Charge:	\$50.00 per lineal foot



## Springfield Water and Sewer Commission

### Rules and Regulations

Regular Hours  
Monday – Friday  
7:00 AM to 3:30 PM

Evenings,  
Weekends,  
and Holidays

#### 5.11.5 Building Sewer Connection Repair Charge (Residential Property):

Half day	\$800.00	\$1200.00
Full day	\$1250.00	\$1875.00

#### 5.11.6 Building Sewer Connection Repair Charge (Commercial, Industrial Property, or three family residential and greater):

Half day	\$1000.00	\$1500.00
Full day	\$1450.00	\$2175.00

#### 5.11.7 Video Inspection (regular hours only):

Residential	\$150.00
Commercial, Industrial, or three family residential and greater	\$250.00

### Section 5.12 Industrial Pretreatment Program

Permit Fees – The Executive Director shall establish annual permit fees, calculated retroactively after the close of the fiscal year, to be paid by Industrial Users in the amounts necessary to recover operating costs incurred for implementation of the Industrial Pretreatment Program. The Commission may set different levels of permit fees for various classes of Industrial Users and may adjust such fees on an annual basis to ensure that the industrial pretreatment costs are fully recovered.



## Springfield Water and Sewer Commission

### Rules and Regulations

#### Section 5.13 Copies of Commission Documents

5.13.1 Copy of Commission Rules and Regulations: \$20.00

5.13.2 Copy of Commission Guidelines and Policies & Material Specifications: \$25.00

5.13.3 Copy of Commission Material Specifications: \$20.00

#### Section 5.14 Application Fees:

5.14.1 Commission Approved Contractor - Application Fee: \$250.00

5.14.2 Commission Approved Contractor - Renewal Fee: \$100.00

5.14.3 New Water and / or Sewer Main Extension Application Fee:

Main Extension covers up to 4 building lots:	\$500.00
Main Extension covers more than 4 building lots:	\$1000.00
Subdivision up to 40 Building Lots ****	\$2500.00
Subdivision greater than 40 Building Lots ****	\$5000.00

\*\*\*\* Application Fee is inclusive of Single and Multi-Family Residences for both water and sewer Application Fees.

5.14.4 New Water and Fire Service Pipe Application Fee:

Single Family Residence	\$50.00
Multi-Family Residence (2 to 4 units)	\$75.00
Municipal	\$75.00
Commercial up to 3 inch (includes residential 5 units & greater	\$100.00
Commercial 4 inch to 6 inch	\$500.00
Commercial 8 inch and greater	\$1000.00
Commercial 4-inch and greater – Existing Service Modification	\$250.00



## Springfield Water and Sewer Commission

### Rules and Regulations

#### 5.14.5 New Building Sewer Application Fee:

Single Family Residence	\$50.00
Multi-Family Residence (2 to 4 units)	\$75.00
Municipal	\$75.00
Institutional	\$75.00
Commercial (includes residential 5 units & greater	\$100.00
Medical Facility	\$500.00
Industry-Dry	\$500.00
Industry-Wet	\$1000.00
Food Service Establishment (FSE) – New Service	\$500.00
FSE – Existing Service Modification	\$50.00
Non-Residential Existing Service Modification (1 to 3 units)	\$50.00
Non-Residential Existing Service Modification (4 units & greater)	\$250.00

5.14.6 Hydrant Permit Application Fee: \$50.00

5.14.7 Temporary Discharge Application Fee: \$150.00

#### 5.14.8 Review Crossing Commission Property:

1. Crossing Commission Owned Property with or without a main and over said main less than 18" deep	\$1,500.00
2. Crossing Commission Owned Property with a main and over said main greater than 18" deep	\$5,000.00
3. Crossing Commission Owned Property with a main and under said main	\$10,000.00





## Springfield Water and Sewer Commission

### Rules and Regulations

#### Section 5.15 Penalties

1. Any Person found to be in violation of any provision of CHAPTER 1 of Sewers and Wastewater Treatment or CHAPTER 3 of, Water Supply, Treatment, and Distribution of the Commission's Rules and Regulations shall be penalized up to one thousand dollars (\$1,000) per violation per day or in accordance with penalties set forth in this Section and in addition shall be liable for any expense, loss, fine assessed, or damage occasioned the Commission by reason of such violation.
2. Failure to Comply with Water Use Restrictions:
  - (a) 1<sup>st</sup> offense: Written Warning
  - (b) 2<sup>nd</sup> offense: \$100.00
  - (c) 3<sup>rd</sup> offense: \$500.00
  - (d) 4<sup>th</sup> or more offenses: Shut off of service.
3. Shut-off for Non-Payment:
  - (a) Final Notice and Demand Administration Fee ~~\$55.00~~
  - (b) Shut-off for Non-Payment Fee \$100.00
  - (c) Turn-On Fee \$75.00
4. Late Payment Fee 12% annually applied daily assessed on amounts unpaid after 30-days
5. Commission Approved Contractor Violations:
  - (a) First Offense – 90 days to 1 year suspension from performing work on Commission Water and/or Sewer Facilities plus any applicable fines or costs incurred.
  - (b) Second Offense – 1 year to 3 years suspension from performing work on Commission Water and/or Sewer Facilities plus any applicable fines or costs incurred.
  - (c) Third Offense - Permanently suspended from performing work on Commission Water and/or Sewer Facilities plus any applicable fines or costs incurred.

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## Springfield Water and Sewer Commission

### Rules and Regulations

#### 6. Meter Tamper Violations:

- (a) If any tampering occurs with Meters or Auxiliary Meters or plumbing that affects Meters or Auxiliary Meters, the damage is the responsibility of the Owner of the Premises and shall be punished by a fine of triple the amount of damages sustained thereby or \$1000.00, whichever is greater. Damages shall include the actual value or estimated value of water used and the cost of labor and equipment to repair and replace.
- (b) The Commission reserves the right to proceed pursuant to M.G.L. ch. 165 § 11, as may be amended, for civil and criminal remedies as provided under statute.
- (c) In addition to (a) and (b) above, the Commission shall remove the Auxiliary Meter and the Owner shall be charged in accordance with Section ~~5.6.22~~ of these Rules and Regulations. The Owner will not be allowed to have an Auxiliary Meter installed at the Property of the tampering.

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#### 7. Non-Sufficient Funds (NSF) Checks Fee:

- (a) A fee of \$25.00 shall be charged to Customers who present a NSF check to pay their outstanding utilities bill. The fee covers the cost to the Customers Service Department of collecting the outstanding debt.

#### 8. Penalties for Non-compliance with Septage Disposal Rules

- (a) In addition to paragraph 1 above, failure by the Septage hauler to record the volume of Septage delivered, the Septage hauler shall be charged for the registered volume of the delivery truck as determined by the Commission.
- (b) Violation of Section 1.4.25, by the Septage hauler to wash down Septage discharge area may result in suspension of access privileges and additional charges and penalties in accordance with paragraph 1 above.
- (c) Suspension of access privileges will be at the discretion of the Executive Director.

#### 9. Other Administrative Penalties

- (a) Administrative Posting Penalty ~~\$55.00~~

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#### 10. Penalties for non-compliance with Hydrant Meter protocols

- (a) Use of Hydrant without a Hydrant Permit

i. 1<sup>st</sup> offense: \$100.00



## Springfield Water and Sewer Commission

### Rules and Regulations

- ii. Each reoccurring offense: \$1000.00
- (b) Use of Hydrant without a Commission approved Fire Hydrant Meter Assembly
  - i. Three times the estimated usage or \$1000.00, whichever is greater

#### 11. Penalties for Fire Service Unauthorized Water Consumption

- (a) The Commission shall use detector meter data or estimate unauthorized water consumption and invoice Owner at the rate defined within Section 5.1.4 of these Rules and Regulations.
- (b) Any unauthorized water consumption following one year of the initial usage detection will continue to be billed at the rate defined within 5.1.4 of these Rules and Regulations in addition to a \$1000.00 monthly fine.

### Section 5.16 Required Bonds

#### 5.16.1 Water Main Extension Bonds:

Water Main Pipe Size	Cost per Foot
6"	\$40.00
8"	\$40.00
10"	\$45.00
12"	\$50.00
16"	\$60.00
24"	\$70.00

#### 5.16.2 Sewer Main Extension Bonds:

Sewer Pipe Size	Cost per Foot
8" & less	\$80.00
10"	\$90.00
12"	\$100.00
16"	\$120.00
24"	\$140.00

