



Are you ready for a water or sewer emergency?

Use this checklist to protect your family and your home!

Prepare for water outages

- ☐ Anticipate one gallon of water per person per day
- ☐ Sign up for water/sewer alerts to be informed of any water emergencies (scan QR code below)

Watch out for leaks

- ☐ Check your bill monthly to monitor any unusual spikes in consumption
- ☐ Keep a number for a reliable plumber on-hand
- ☐ Maintain your home at least 55 degrees in winter to prevent frozen and burst pipes
- ☐ Know where your home's shut-off valve is located

Love Your Sewers – Prevent Sewer Backups

- ☐ Use a scraper and lid to keep fats, oils and grease out of your drain
- ☐ Wipes clog pipes! Only flush toilet paper – that's it.



Call DigSafe

- ☐ Before digging in your yard, call 8-1-1 to prevent damage to your water/sewer service line



We're Here to Help!

Call 413-310-3501 for water and sewer emergencies 24/7/365

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Sign up for
water/sewer alerts
(Everbridge)!