



**SPRINGFIELD WATER AND SEWER COMMISSION
P.O. BOX 995, SPRINGFIELD, MA 01101**

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FOR IMMEDIATE RELEASE

**Springfield Water and Sewer Commission Releases
2020 Water Quality Report**

Annual Report Includes Water Quality Sampling Results for Calendar Year 2020

The Springfield Water and Sewer Commission (Commission) has released its annual Water Quality Report, covering calendar year 2020 for its drinking water retail customers in Springfield and Ludlow. The report summarizes the results of all water quality testing completed in 2020 and how those results compare to state and federal drinking water quality requirements. The report also describes the source of Commission customers' drinking water, and contains other important educational information about water quality, health, source water protection, and the drinking water treatment process.

The Commission releases the Water Quality Report (also known as a Consumer Confidence Report) annually in accordance with federal and state Safe Drinking Water Act requirements, and because the information is important and valuable to Commission customers. Also contained in the report is information about an exceedance of the regulatory limit for haloacetic acids (HAA5), which the Commission reported to its customers in 2020. The report summarizes all results of HAA5 sampling from 2020. The Commission encourages customers with questions about the report's contents to email info@waterandsewer.org or to call 413-452-1300.

The Water Quality Report is currently available on the Commission's website at <http://www.waterandsewer.org/WaterQualityReport>. In addition, billing customers will be notified that the report is available online via a message on their May and June water and sewer



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bills. Hard copies of the report will also be sent to local libraries, health department offices, and municipal offices in Springfield and Ludlow.

A hard copy of the report may be requested by calling the Commission at 413-452-1300 or emailing info@waterandsewer.org.

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