



**SPRINGFIELD WATER AND SEWER COMMISSION  
P.O. BOX 995, SPRINGFIELD, MA 01101**

Date of Issuance: May 4, 2023

Contact: Jaimye Bartak, Communications Manager  
Springfield Water and Sewer Commission  
413-452-1302  
jaimye.bartak@waterandsewer.org

**FOR IMMEDIATE RELEASE**

**Springfield Water and Sewer Commission Releases  
2022 Water Quality Report**

*Annual Report Includes Water Quality Sampling Results  
for Springfield and Ludlow in Calendar Year 2022*

The Springfield Water and Sewer Commission (Commission) released its annual Water Quality Report, covering the previous calendar year 2022. The report summarizes the results of all drinking water quality testing completed in 2022 for Springfield and Ludlow and how those results compare to state and federal drinking water quality requirements. The report also describes the Commission's primary drinking water supply source and contains other important educational information about water quality, health, source water protection, drinking water treatment, and updates on the construction of a new drinking water treatment plant.

The Commission releases the Water Quality Report, also referred to as a Consumer Confidence Report (CCR), annually in the accordance with federal and state Safe Drinking Water Act requirements, but also because the information is important and valuable to Commission customers.

Also contained in the report is information about the [New West Parish Filters Drinking Water Treatment Plant](#), which is currently being designed to replace end-of life infrastructure, improve water quality, and meet current and future drinking water regulations. The project remains on-schedule as it reaches the 60% design milestone and construction is expected to begin in 2024.

The Water Quality Report is available in English and Spanish on the Commission's website at <http://www.waterandsewer.org/WaterQualityReport>. In addition, billing customers will be notified that the report is available online via a message on their May and June water and sewer bills. Hard copies of the report will also be sent to local libraries, health department offices, and municipal offices in Springfield and Ludlow.



**SPRINGFIELD WATER AND SEWER COMMISSION  
P.O. BOX 995, SPRINGFIELD, MA 01101**

The Commission encourages customers with questions about the report's contents to email [info@waterandsewer.org](mailto:info@waterandsewer.org) or to call 413-452-1300.

A hard copy of the report may be requested by calling the Commission at 413-452-1300 or emailing [info@waterandsewer.org](mailto:info@waterandsewer.org).

**About the Commission**

Established in 1996, the Springfield Water and Sewer Commission is an independent, public regional utility. The Commission serves 250,000 customers in the lower Pioneer Valley with safe and reliable drinking water and wastewater service. The Commission provides retail drinking water service to Springfield and Ludlow; wholesale drinking water service to Agawam, Longmeadow, and East Longmeadow; and emergency/peak service to Westfield, Southwick, West Springfield, Chicopee, and Wilbraham. The Commission provides retail wastewater service to Springfield and wholesale wastewater service to West Springfield, Agawam, Longmeadow, East Longmeadow, Wilbraham, and Ludlow.

**END**