



**SPRINGFIELD WATER AND SEWER COMMISSION
P.O. BOX 995, SPRINGFIELD, MA 01101**

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FOR IMMEDIATE RELEASE

Springfield Water and Sewer Commission to Join Dig Safe

Mark-out services for water and sewer to be included with all Dig Safe requests

The Springfield Water and Sewer Commission (Commission) is pleased to announce that it will become a member of Dig Safe System, Inc. as of January 2, 2020.

Beginning on January 2, 2020, property owners, contractors, or excavators planning to excavate in Springfield, Ludlow, or the several surrounding towns where the Commission owns water or sewer infrastructure will no longer be required to contact the Commission directly for underground water and sewer utility mark-outs. Instead, customers should call Dig Safe (8-1-1), which will coordinate the mark-outs for all underground utilities, including water and sewer.

The Commission owns and maintains underground water and sewer infrastructure in Springfield, Ludlow, Chicopee, Wilbraham, Longmeadow, East Longmeadow, West Springfield, Agawam, Westfield, Russell, Granville, Southwick, and Blandford. Any excavation in these areas may require mark-outs from the Commission. As a member of Dig Safe, the Commission will be notified of any mark-out requests submitted through the Dig Safe call center that pertain to Commission-owned water and sewer infrastructure.

More information about service areas and Commission owned water and sewer infrastructure can be found by viewing the Water Service Area and Sewer Service Area maps on the Commission's website, <http://waterandsewer.org/working-with-the-commission/underground-utility-mark-out-2/>.

State law requires anyone considering excavation to notify Dig Safe by calling 8-1-1 in advance of any work. Even small or relatively shallow digging (such as fence posts or installing shrubs) can create safety and utility service hazards if the location of underground utilities is not known.



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About the Springfield Water and Sewer Commission

The Springfield Water and Sewer Commission (Commission) is an independent, regional water and wastewater public utility serving 250,000 customers in the lower Pioneer Valley. The Commission provides retail, wholesale, and/or peak/emergency drinking water service to ten communities. The Commission serves Springfield with retail wastewater service, and provides wholesale wastewater service to six other surrounding communities. Established in 1996, the Commission oversees over 1,000 miles of water and wastewater pipe infrastructure as well as the West Parish Filters Water Treatment Plant in Westfield and the Springfield Regional Wastewater Treatment Facility on Bondi's Island in Agawam.

About Dig Safe

Dig Safe is a not-for-profit clearinghouse that notifies participating utility companies of your plans to dig. In turn, these utilities (or their contract locating companies) respond to mark out the location of their underground facilities. Dig Safe is a free service, funded entirely by its member utility companies. More information is available at <http://www.digsafe.com/index.php>.

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