

JOB TITLE: INDUSTRIAL PRETREATMENT PROGRAM INSPECTOR

The Springfield Water and Sewer Commission (SWSC) is seeking a highly motivated and innovative candidate to work as an **Industrial Pretreatment Program Inspector** at our Joseph J. Superneau Operations Center in Springfield, MA. This role conducts field visits to industrial plants, commercial establishments and municipal locations to check compliance with federal, state and local laws, rules and regulations and the requirements of the Cost Recovery Billing System and the Industrial Pretreatment Program (IPP).

About SWSC: SWSC was established in 1996 as an independently operated and managed regional water and wastewater utility. SWSC employs approximately 250 people in roles ranging from engineering, laboratory, construction, union labor, customer service, and professional services, all of which serve 250,000 retail and wholesale customers in the lower Pioneer Valley through a regional water and wastewater infrastructure system. Governing oversight is provided by a three-member Board of Commissioners, appointed and approved by the Mayor of Springfield and City Council, with an executive director managing day-to-day operations. SWSC is not affiliated with any department of the City of Springfield and maintains its own budget, personnel, assets, policies, and procedures.

Mission Statement: SWSC's mission is to provide an uninterrupted, high-quality supply of water to our customers, to collect and treat wastewater, and return clean water to the environment. www.waterandsewer.org

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Conducts commercial and industrial plant evaluations concerning the type of industrial wastes discharged into the sanitary or storm sewer systems, including confined space entry.
- Collects samples of water and wastes at various plants, sanitary sewers, storm sewers, or water bodies and transports them to the laboratory for preservation and analysis, follows through with chain of custody forms.
- Works independently as assigned and make sound and independent decisions while maintaining an effective working relationship with representatives of industrial, commercial and institutional facilities.
- Conveys information on federal, state, and local statutes, regulations, and ordinances to industrial firms concerning the use of the sewer system and discharge limitations.
- Investigates reported discharge of pollutants into the sanitary sewer, storm sewer, or water body in order to locate the source(s).
- Conducts field visits to industrial and commercial facilities and water bodies to conduct inspections, read meters, collect samples or monitor plant discharges.

- Compiles and records data necessary to prepare various reports, using modern equipment and technology.
- Monitors and implements all aspects for the industrial wastewater sampling program compliance.
- Maintain and clean related instrumentation, vehicles, work areas and laboratory.

EDUCATION AND EXPERIENCE:

- Knowledge of federal, state and local statutes and regulations concerning the Industrial Pretreatment Program.
- Must be able to work independently as assigned and make sound and independent decisions while maintaining an effective working relationship with representatives of industrial, commercial and institutional facilities.
- Must be courteous in an attempt to gain cooperation during an explanation of Federal, State and local regulations with representatives of these facilities.
- Must be able to ascertain, observe and record facts, communicate effectively, both orally and in writing in order to prepare reports.
- Knowledge of various manufacturing processes and proper procedures for disposing of industrial wastes.
- Knowledge and experience with proper wastewater sampling techniques and flow measurement.
- Must be able to conduct Confined Space Entry procedures.
- Working knowledge of occupational hazards and safety precautions during site inspections.
- Must be able to read, write, speak and understand English sufficiently to perform the duties of this position, Spanish is desirable.
- Knowledge of various computer programs (Microsoft Excel and Word).
- Must possess and maintain a current Driver's License.
- Must possess and maintain a Grade II Wastewater Operators License (in training) issued by the State of Massachusetts.
- Graduation from high school plus minimum two years of college in Engineering or a related Environmental Science.
- One year of wastewater or industrial treatment experience, which may include laboratory experience.

Qualified candidates should send their resume and cover letter to:
Stephanie.douglass@waterandsewer.org. No phone calls, please.

EOE/AA