



**SPRINGFIELD WATER AND SEWER COMMISSION
P.O. BOX 995, SPRINGFIELD, MA 01101**

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FOR IMMEDIATE RELEASE

**Temporary Water Service Shutdown
During Overnight Hours April 16-17, East Springfield, MA**

On behalf of the Springfield Water and Sewer Commission, Baltazar Construction will be connecting a new water main to the distribution system in St. James Avenue in East Springfield. This work will require a temporary shutdown of water service to 288 service accounts in the East Springfield area during the overnight hours of April 16-17, 2024. The planned shutdown hours are 10 PM – 6 AM.

During this time customers in this area are advised they will have limited to no water service. The Commission has notified the Springfield Fire Department in advance to ensure fire protection during this time.

Customers are also advised that there may be temporary water discoloration when water service is restored due to a change in water flows. Discolored water remains disinfected and is safe to drink and use. To flush discoloration from their plumbing, customers may flush their cold water faucets in short intervals, letting it settle for 15 minutes in between, until the water runs clear. Do not run hot water faucets to flush discolored water.

This planned water main replacement project is being completed in coordination with [MassDOT's upgrades of St. James Avenue.](#)

The Commission appreciates the patience of residents and businesses while this important work is performed. Customers may contact the Springfield Water and Sewer Commission at 413-310-3501 or email cfs@waterandsewer.org with any questions or if they need assistance. Any necessary updates will also be posted @SpfldWaterSewer on Facebook, X, and Instagram.

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