



SPRINGFIELD WATER AND SEWER COMMISSION
P.O. BOX 995, SPRINGFIELD, MA 01101

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FOR IMMEDIATE RELEASE

Springfield Water and Sewer Commission Releases
Annual Water Quality Report

Includes Water Quality Sampling Results for Springfield and Ludlow in Calendar Year 2024

The Springfield Water and Sewer Commission (Commission) released its annual Water Quality Report, covering the previous calendar year 2024. The report summarizes the results of all drinking water quality testing completed in 2024 for Springfield and Ludlow and how those results compare to state and federal drinking water quality requirements.

Also highlighted in the report are major milestones achieved in 2024 including the groundbreaking of the new West Parish Water Treatment Plant, which will modernize water treatment operations, and the launch of the online interactive Service Line Inventory map that provides customers with information on the service line material at their property. In addition, the report describes the Commission's primary drinking water supply source and contains other important educational information about water quality, health, source water protection, and drinking water treatment.

The Commission releases the Water Quality Report, also referred to as a Consumer Confidence Report (CCR), annually in accordance with federal and state Safe Drinking Water Act requirements, but also because the information is important and valuable to Commission customers.

The Water Quality Report is available in English and Spanish on the Commission's website at <http://www.waterandsewer.org/WaterQualityReport>. In addition, billing customers will be notified that the report is available online via a message on their May and June water and sewer bills. Hard copies of the report will also be sent to local libraries, health department offices, and municipal offices in Springfield and Ludlow.

The Commission encourages customers with questions about the report's contents to email info@waterandsewer.org or to call 413-452-1300.



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A hard copy of the report may be requested by calling the Commission at 413-452-1300 or emailing info@waterandsewer.org.

About the Commission

The Springfield Water and Sewer Commission is an independent, regional public utility that provides drinking water and wastewater service to approximately 250,000 people in the lower Pioneer Valley. The Commission provides retail drinking water service to Springfield and Ludlow, and regional drinking treatment to Agawam, Longmeadow, East Longmeadow, and Southwick, as well as emergency/peak service to several other communities. The Commission provides retail wastewater service to Springfield and regional wastewater treatment to West Springfield, Agawam, Longmeadow, East Longmeadow, Wilbraham, and Ludlow.

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