

**SPRINGFIELD
WATER AND SEWER
COMMISSION**



**FISCAL YEAR 2027
PROPOSED REVISIONS TO THE
RULES AND REGULATIONS**

Commissioner Matthew Donnellan
Commissioner Vanessa Otero
Commissioner Daniel Rodriguez

Springfield Water and Sewer Commission

Rules and Regulations

Additional Revisions of the Fiscal Year 2027 Rules and Regulations are as follows:

1. INTRODUCTION; GENERAL PROVISIONS (Page 15)

INSERT THE FOLLOWING

Massachusetts General Laws Chapter 40N

Pursuant to Massachusetts General Laws Chapter 40N, Chapters 6-9, title to the water works system and the sewer works system was vested in the Commission upon the acceptance of the statute, and the Commission therefore own, control, operate and maintain the water works system and the sewer works system. These Rules and Regulations are intended to take precedence and supersede any out of date City of Springfield Ordinances associated with the operation of Water and Sewer works, (City of Springfield Code Part II, Chapter 405, 300, respectively).

2. Chapter 1; Section 1.4.2

INSERT THE FOLLOWING

1.4.2 Inflow and Infiltration Mitigation

1. Every newly constructed, replaced or extended building sewer lateral that discharges directly or indirectly to the Sanitary Sewer or Combined Sewer system shall be designed, constructed and maintained to minimize all Inflow and Infiltration into the system. The Commission may require an Owner to determine and eliminate the sources of the Inflow or Infiltration to an existing building sewer lateral at the Owner's expense.
2. Any new development project, redevelopment project, modification or extension of existing connections, or new connections to the Sanitary Sewer or Combined Sewer system with flows of 15,000 gallons per day or greater shall be required to mitigate Inflow and Infiltration at a rate of 4 gallons of Inflow/Infiltration per each additional gallon of new flow to be discharged to the Sanitary Sewer or Combined Sewer system, per 314 CMR 12.04. Inflow and Infiltration add extraneous flows to the system thereby reducing its capacity and conveyance capability of the system and increasing the potential for Combined Sewer Overflows.
3. Flows from new development project, redevelopment project, modification or extension of existing connections, or new connections shall consist of the following components that are specific to each connection:
 - a. Sanitary Flows (gallons per day): Title 5 (310 CMR 15) shall be used to determine the sanitary flow component.



Springfield Water and Sewer Commission

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- b. Inflow and Groundwater System Flows (gallons per day) (if applicable): Inflow and groundwater flows shall be calculated utilizing a Design Storm (one-year six-hour 1.72 inch) as described in the Massachusetts Department of Environmental Protection's Guidelines for Performing Infiltration/Inflow Analyses and Sewer System Evaluation Surveys.
4. If the total flows calculated under 1.4.2.3 exceed 15,000 gallons per day, the Owner is responsible for proposing an Inflow and Infiltration Mitigation measure, for the Commission's review, that meets the requirements described in 1.4.2.2. The developer shall implement the Inflow and Infiltration measure with the Commission's approval.

3. Chapter 3; Section 3.3.4; Water Service Pipes; Item 6

DELETE

- a. The Premise / Property Owner shall inform the Commission of a proposed ADU via the Commission's ADU application and provide documentation of approval for said ADU from the City of Springfield. City of Springfield documentation must include a building number issuance slip.

REPLACE WITH

- a. The Premise / Property Owner shall inform the Commission of a proposed ADU via the Commission's ADU application and provide documentation of approval for said ADU from the **governing authority**. Documentation must include a building number issuance slip.

4. Chapter 3; Section 3.3.6; Repairs, Maintenance and Thawing; Item 2; Repair of Leaks shall be as follows:

DELETE

- (a) If the Executive Director determines that there is a leak in the Owner's Water Service Pipe, the Commission shall so notify the Owner with a written Leak Notice, and the Owner shall be responsible for filing a Service Application, having the leak repaired and the work inspected by the Commission to ensure compliance with these Rules and Regulations. In no event will the Commission repair the following types of services:
 - Galvanized Pipe
 - Wrought Iron
 - Lead Pipe



Springfield Water and Sewer Commission

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- English Copper
 - Plastic
 - Steel
 - Glass
- (b) Notwithstanding the above, if a service is older than thirty (30) years old and is subject to a leak on the service, the service shall be replaced at the Owner's expense.
- (c) If a service is Commission installed and less than thirty (30) years old, all repairs and/or replacements during the initial thirty (30) year period shall be at no cost to the Owner. If a service is older than thirty (30) years the service shall be replaced at the Owners' expense.
- (d) If a service is Owner installed and less than thirty (30) years old, the Owner is granted one repair during the initial thirty (30) year period, at the Owner's expense. If a service is older than thirty (30) years or if a second leak found on a service in a different area of the line than was previously repaired, the service shall be replaced at the Owner's expense.
- (e) Charges that may be incurred to the Property Owner are labor, material, overhead, and any other applicable related costs to the job, including the cost of fees imposed by any other governmental agency and/or contractor.
- (f) The Commission, in accordance with the provisions of Section 3.3.7, Paragraph 1, may shut off such a leaking Water Service Pipe.
- (g) With the approval of the Executive Director, the Commission may allow a Partial Water Service Pipe Replacement exception given cause and only when there is not a prohibiting rule in Section 3.3.6.3. Such an exception does not exempt the Owner from responsibility for the reused portion of the Water Service Pipe regardless of when a leak becomes evident.

REPLACE WITH

- (a) If the Executive Director determines that there is a leak in the Owner's Water Service Pipe, the Commission shall so notify the Owner with a written Leak Notice, and the Owner shall be responsible for filing a Service Application, having the leak repaired and the work inspected by the Commission to ensure compliance with these Rules and Regulations. In no event will the Commission repair the following types of services:
- Galvanized Pipe
 - Wrought Iron
 - Lead Pipe



Springfield Water and Sewer Commission

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- English Copper
- Plastic
- Steel
- Glass

(b) Water Service Pipe 2-inch or Smaller in Diameter

- i. Notwithstanding the above, if a service is older than thirty (30) years old, and is subject to a leak on the service, the service shall be replaced at the Owner's expense.
- ii. If a service is Commission installed, and less than thirty (30) years old, all repairs and/or replacements during the initial thirty (30) year period shall be at no cost to the Owner. If a service is older than thirty (30) years the service shall be replaced at the Owners' expense.
- iii. If a service is Owner installed, and less than thirty (30) years old, the Owner is granted one repair during the initial thirty (30) year period, at the Owner's expense. If a service is older than thirty (30) years or if a second leak found on a service in a different area of the line than was previously repaired, the service shall be replaced at the Owner's expense.
- iv. Charges that may be incurred to the Property Owner are labor, material, overhead, and any other applicable related costs to the job, including the cost of fees imposed by any other governmental agency and/or contractor.
- v. The Commission, in accordance with the provisions of Section 3.3.7, Paragraph 1, may shut off such a leaking Water Service Pipe.
- vi. With the approval of the Executive Director, the Commission may allow a Partial Water Service Pipe Replacement exception given cause and only when there is not a prohibiting rule in Section 3.3.6.3. Such an exception does not exempt the Owner from responsibility for the reused portion of the Water Service Pipe regardless of when a leak becomes evident.

(c) Water Service Pipe 3-inch or Larger in Diameter

- i. If a Water Service Pipe is less than thirty (30) years old, the Owner is granted one repair during the initial thirty (30) year period, at the Owner's expense.
- ii. If an unlined iron Water Service Pipe is subject to a leak, regardless of age, the service shall be replaced at the Owner's expense.



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iii. If a Water Service Pipe is over thirty (30) years and has not had a repair or is less than thirty (30) years old and has had a repair, the Owner may request that a temporary repair be allowed, pending review and approval by the Commission. If a temporary repair is approved, the Owner may also request that the Commission evaluate and consider the temporary repair as a permanent repair instead of requiring a full replacement. Otherwise, the Owner will have 30 days from the time of the temporary repair to submit an application for a replacement service to the Commission.

iv. In an emergency repair situation, if deemed necessary by the Commission, the Owner may be allowed to have a temporary repair done by the Commission or a Commission Approved Contractor. Upon the Commission's inspection of the repair and any exposed pipe, if conditions are such that there is a reasonable concern the Water Service Pipe may fail again after backfilling and energizing, the Commission may determine the Water Service Pipe cannot be turned on until it is replaced.

1. The above notwithstanding, following an emergency repair, the Owner will have 30 days to submit an application for a new service to the Commission unless the repair is accepted by the Commission as a permanent repair as outlined within item iii above.

5. Chapter 3; Section 3.3.6; Repairs, Maintenance and Thawing; Item 4; Meter Valve Replacement

DELETE

- (a) The Commission will replace a meter valve on the water main side of an Owners Water Service Pipe when a meter valve requires replacing due to, but not limited to, age, negligence, missing, and /or damage caused by the Owner. This change will be at the Owner's expense for each occurrence.
- (b) The Commission will replace the valve at no charge to the Owner if the meter valve was replaced and fails within fifteen (15) years of the valve replacement or service installation.

REPLACE WITH

- (a) The Commission will replace a 2-inch or smaller meter valve on the water main side of an Owners Water Service Pipe when a meter valve requires replacing due to, but not limited to, age, negligence, missing, and /or damage caused by the Owner. This replacement will be at the Owner's expense for each occurrence



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- (b) The Commission will replace a 2-inch or smaller meter valve at no charge to the Owner if the meter valve was replaced and fails within fifteen (15) years of the valve replacement or service installation.
- (c) A 3-inch or larger meter isolation valve, OS&Y, gate, or ball valve on either the water main side or the plumbing side of the meter that requires replacement shall be at the Owner's expense. The replacement may be done either by the Commission if it agrees, at a cost of time, equipment and materials or by a Contractor, Licensed Plumber or Qualified Fire System Contractor upon approval by the Commission.

6. Chapter 3; Section 3.4.3; Fire Service Pipes; Item 8 Fire Department Permit

DELETE

An Owner, in accordance with the local Fire Prevention Code in the Commission's Service Area, shall be responsible for obtaining the necessary permit from the Fire Department when the Fire Service Pipe is shut off for maintenance purposes.

REPLACE WITH

An Owner, in accordance with the local Fire Prevention Code in the Owner's Service Area, shall be responsible for obtaining the necessary permit from the Fire Department when the Fire Service Pipe is shut off for maintenance purposes. A copy of said permit shall be supplied to the Commission.

7. Chapter 3; Section 3.4.6; Repairs, Maintenance and Thawing; Item 2

DELETE

Repair of Leaks. The Owner shall be responsible for having a leak in a Fire Service Pipe repaired at the Owner's expense. Such a leaking Fire Service Pipe may be shut off by the Commission in accordance with the provisions of Section 3.10 of this Chapter.

REPLACE WITH

Repair of Leaks. The Owner shall be responsible for having a leak in a Fire Service Pipe repaired at the Owner's expense. All such repairs must be in accordance with the provisions of Section 3.3.6. Such a leaking Fire Service Pipe may be shut off by the Commission in accordance with the provisions of Section 3.10 of this Chapter.



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8. Chapter 5; Sections 5.1.1, 5.1.2, 5.1.3, and 5.1.4

17% Water Rate increase for FY2027

9. Chapter 5; Section 5.2

15% Meter Charge increase for FY2027

13.75% Infrastructure Renewal Charge increase for FY2027

10. Chapter 5; Section 5.4

Allowance Program Discounts increase from \$10.50 per month to \$12.00 per month

11. Chapter 5; Section 5.5

Non-Beneficial Use Allowance

Water Charge per 100 cubic feet increase from \$1.30 to \$1.52

12. Chapter 5; Section 5.6.1; New Water Main Installations / Extensions Charge

DELETE

6"	\$60.00 per foot
8"	\$65.00 per foot
12"	\$75.00 per foot
16"	\$85.00 per foot
24"	\$100.00 per foot

REPLACE WITH

6"	\$125.00 per foot
8"	\$130.00 per foot
12"	\$150.00 per foot
16"	\$200.00 per foot
24"	\$250.00 per foot



Springfield Water and Sewer Commission

Rules and Regulations

13. Chapter 5; Section 5.6.5; Discontinuance of Water Service Connection Charge

DELETE

	Type of Discontinuance		Evenings, Weekends, & Holidays Type of Discontinuance	
	Basic	Complete	Basic	Complete
Service Size*:				
¾-inch to 2-inch	\$500.00	\$1,500.00	\$750.00	\$2,250.00
Main Size**:				
up to 10-inch	\$1,000.00	\$2,500.00	\$1,500.00	\$3,750.00
12-inch	\$1,200.00	\$3,500.00	\$1,800.00	\$5,250.00
16-inch	\$1,200.00	\$4,500.00	\$1,800.00	\$6,750.00
18-inch to 20-inch	\$1,200.00	\$5,000.00	\$1,800.00	\$7,500.00
24-inch	\$1,200.00	\$6,000.00	\$1,800.00	\$9,000.00
30-inch	\$1,200.00	\$7,000.00	\$1,800.00	\$10,500.00
36-inch	\$1,200.00	\$8,000.00	\$1,800.00	\$12,000.00
42-inch & Greater***	T & M	T & M	T & M	T & M

REPLACE WITH

	Type of Discontinuance		Evenings, Weekends, & Holidays Type of Discontinuance	
	Basic	Complete	Basic	Complete
Service Size*:				
¾-inch to 2-inch	\$500.00	\$1,500.00	\$750.00	\$2,250.00
Main Size**:				
up to 10-inch	\$1,200.00	\$2,500.00	\$1,800.00	\$3,750.00
12-inch	\$2,000.00	\$3,500.00	\$3,000.00	\$5,250.00
16-inch	\$2,000.00	\$4,500.00	\$3,000.00	\$6,750.00
18-inch to 20-inch	\$2,000.00	\$5,000.00	\$3,000.00	\$7,500.00
24-inch	\$2,000.00	\$6,000.00	\$3,000.00	\$9,000.00
30-inch	\$2,000.00	\$7,000.00	\$3,000.00	\$10,500.00
36-inch	\$2,000.00	\$8,000.00	\$3,000.00	\$12,000.00
42-inch & Greater***	T & M	T & M	T & M	T & M



Springfield Water and Sewer Commission

Rules and Regulations

14. Chapter 5; Section 5.6.10; Hydrant Meter Rental Charges Less Than 2”:

DELETE

Term	Deposit	Rate
Daily	\$500.00	\$20.00 per day plus consumption
Monthly	\$500.00	\$300.00 per month plus consumption

REPLACE WITH

Term	Deposit	Rate
Daily	\$1,000.00	\$20.00 per day plus consumption
Monthly	\$1,000.00	\$300.00 per month plus consumption

15. Chapter 5; Section 5.6.11; Hydrant Meter Rental Charges 2” and Larger:

DELETE

Term	Deposit	Rate
Daily	\$1500.00	\$40.00 per day plus consumption
Monthly	\$1500.00	\$600.00 per month plus consumption

REPLACE WITH

Term	Deposit	Rate
Daily	\$3,000.00	\$40.00 per day plus consumption
Monthly	\$3,000.00	\$600.00 per month plus consumption



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16. Chapter 5; Section 5.6.15; Water and Fire Service Pipe Minimum Installation Charges:

DELETE

Replacement service	\$500.00
New service up to and including 2" line:	\$500.00
New service 4" line and 6":	\$1700.00
New Service 8" and larger	\$2,500.00

REPLACE WITH

Chapter 5; Section 5.6.15; Water and Fire Service Pipe Minimum **Install/Repair** Charges

Service up to and including 2" line:	\$1,000.00
Service 4" line and 6":	\$2,500.00
Service 8" and larger	\$4,000.00

17. Chapter 5; Section 5.6.16; Water Service Pipe Installation Charges:

DELETE

Water Service Pipe Size	Cost per Foot
3/4"	\$35.00
1"	\$35.00
1-1/4"	\$45.00
1-1/2"	\$45.00
2"	\$50.00
4"	\$55.00
6"	\$60.00
8"	\$65.00
10"	\$70.00
12"	\$75.00



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REPLACE WITH

Water Service Pipe Size	Cost per Foot
1"	\$60.00
1-1/2"	\$75.00
2"	\$80.00
4"	\$120.00
6"	\$125.00
8"	\$130.00
10"	\$135.00
12"	\$150.00

18. Chapter 5; Section 5.6.17; Fire Service Pipe Installation Charges:

DELETE

Fire Service Pipe Size	Cost per Foot
4"	\$55.00
6"	\$60.00
8"	\$65.00
10"	\$70.00
12"	\$75.00

REPLACE WITH

Fire Service Pipe Size	Cost per Foot
4"	\$120.00
6"	\$125.00
8"	\$130.00
10"	\$135.00
12"	\$150.00



Springfield Water and Sewer Commission

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19. Chapter 5; Section 5.6.22; Meter Replacement or Auxiliary Meter Installation & Removal Charge:

DELETE

1/2" to 5/8" Meter:	\$290.00	\$435.00
1/2" to 5/8" meter with repair work:	\$340.00	\$485.00
1" Meter:	\$495.00	\$740.00
1" meter with repair work:	\$545.00	\$790.00
1-1/2" Meter:	\$800.00	\$1200.00
1-1/2" meter with repair:	at cost	at cost plus time and a half
2" Meter:	\$1200.00	\$1800.00
2" meter with repair work:	at cost	at cost plus time and a half
Greater than 2"	at cost	at cost plus time and a half
Repair Work with Iron Pipe*	at cost	at cost plus time and a half
Replacement Antenna (any size)	\$85.00	\$130.00
Damaged Transponder Replacement (any size)	\$135.00	\$200.00
Damaged Meter Register Replacement (any size the lesser of either the Meter Replacement Charge or Register Replacement Charge):	\$340.00	\$510.00

REPLACE WITH

1/2" to 5/8" Meter:	\$290.00	\$435.00
1/2" to 5/8" meter with repair work:	\$340.00	\$485.00
1" Meter:	\$495.00	\$740.00
1" meter with repair work:	\$545.00	\$790.00
1-1/2" Meter:	\$800.00	\$1200.00
1-1/2" meter with repair:	at cost	at cost plus time and a half
2" Meter:	\$1200.00	\$1800.00
2" meter with repair work:	at cost	at cost plus time and a half
Greater than 2"	at cost	at cost plus time and a half



Springfield Water and Sewer Commission

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Repair Work with Iron Pipe*	at cost	at cost plus time and a half
Replacement Antenna (any size)	\$85.00	\$130.00
Damaged Transponder Replacement (any size)	\$135.00	\$200.00
Damaged Meter Register Replacement (any size) the lesser of either the Meter Replacement Charge or Register Replacement Charge):	\$340.00	\$510.00
Complete 3" Hydrant Meter Assembly:	\$3000.00	
3" Hydrant Meter:	\$1500.00	
2" RP Backflow Hydrant Meter Assembly:	\$1300.00	
Hydrant Meter Stand:	\$200.00	

20. Chapter 5; Section 5.6.24; Service Line Repair Charges:

DELETE

¾" to 1" half day (up to 4-hours)	\$800.00	\$1200.00
1-¼" to 2" half day (up to 4-hours)	\$925.00	\$1387.50
¾" to 1" full day (4-hours to 8-hours)	\$1250.00	\$1875.00
1-¼" to 2" full day (4-hours to 8-hours)	\$1375.00	\$2062.50
Greater than 2"	at cost	at cost plus time and a half

REPLACE WITH

¾" to 1" half day (up to 4-hours)	\$1,300.00	\$1,700.00
1-¼" to 2" half day (up to 4-hours)	\$1,450.00	\$1,925.00
¾" to 1" full day (4-hours to 8-hours)	\$1,750.00	\$2,350.00
1-¼" to 2" full day (4-hours to 8-hours)	\$1,825.00	\$2,425.00
Greater than 2"	at cost	at cost plus time and a half

The Commission, may, at its discretion, choose to assess either the minimum charge, the per foot charge, or the above associated charges.



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21. Chapter 5; Section 5.10; Non-residential surcharges at the SRWTF where applicable:

DELETE

	Fiscal Year
Type of Disposal	2026
Chlorine (per pound)	\$0.24
Total Suspended Solids (per pound)	\$0.41
Biochemical Oxygen Demand (BOD5) (per pound)	\$0.60
Fats, Oils, and Greases (per pound)	\$0.60

REPLACE WITH

	Fiscal Year
Type of Disposal	2027
Chlorine (per event)	\$5,000
Total Suspended Solids (per event)	\$5,000
Biochemical Oxygen Demand (BOD5) (per event)	\$5,000
Fats, Oils, and Greases (per event)	\$5,000

In addition to the above established charges, the Commission reserves the right to itemize and collect additional fees associated with the treatment process and administrative response costs, or other damages associated with Non-Residential surcharges.



Springfield Water and Sewer Commission

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22. Chapter 6 Revision

INSERT AND CONTINUE RENUMBERING

107. Infiltration shall mean groundwater that enters or leaks into a sanitary sewer through such means as a defective pipe, pipe joint, connection or manhole wall.

108. Inflow shall mean precipitation or surface runoff or groundwater that enters a sanitary sewer through such means as downspouts and roof leaders, foundation drains, yard drains and area drains, sump pumps, catch basins, interconnections between storm drains and sanitary sewers, and defective manhole covers and frames.



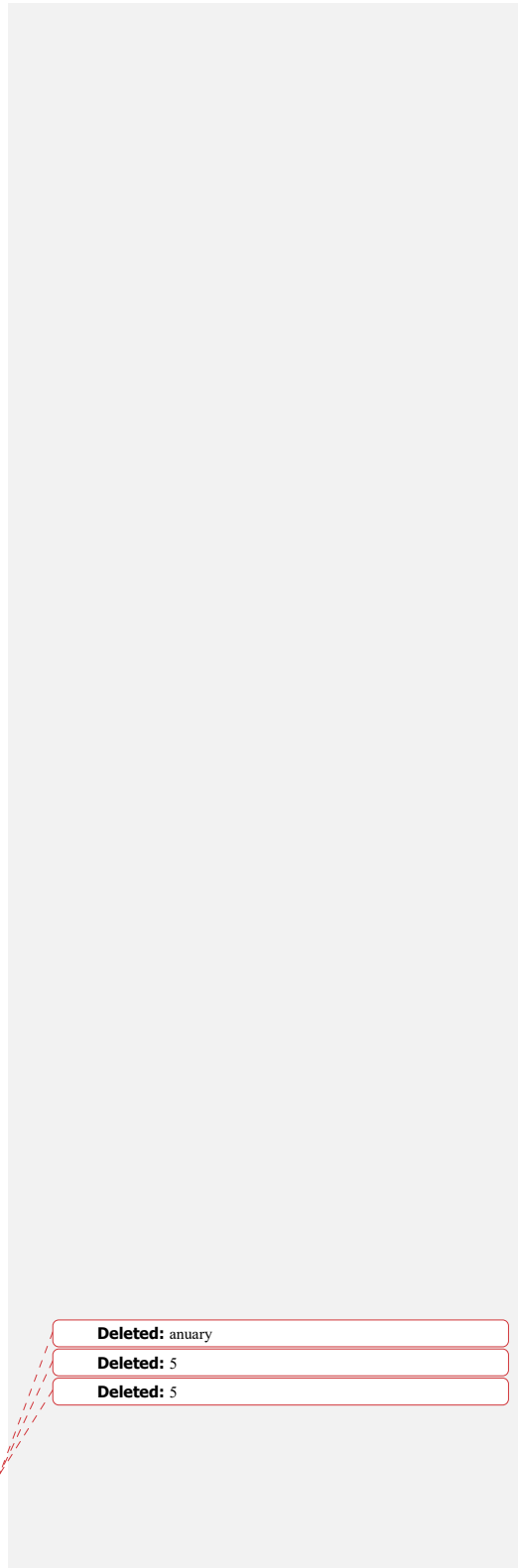
CHAPTER 5

SCHEDULE OF RATES, FEES, CHARGES, AND PENALTIES

Springfield Water and Sewer Commission

Rules and Regulations

For future use.



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Springfield Water and Sewer Commission

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CHAPTER 5 SCHEDULE OF RATES, FEES, CHARGES, AND PENALTIES

Section 5.1 Rates

5.1.1 Water Rates

	Fiscal Year
Class of Customer	2027
Residential (per 100 cu. ft.)	\$6.03
Commercial (per 100 cu. ft.)	\$6.03
Industrial (per 100 cu. ft.)	\$4.50
Municipal (per 100 cu. ft.)	\$4.50

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5.1.2 Water Rates for All Bulk Water Haulers:

	Fiscal Year
	2027
All Water (per 100 cu. Ft.)	\$7.51
Annual Application/Permit Fee	\$100.00

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5.1.3 Water Rates for Hydrant Users:

	Fiscal Year
	2027
All Water (per 100 cu. Ft.)	\$12.06

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- Deleted: 10.31

5.1.4 Fire Service Unauthorized Water Consumption:

	Fiscal Year
	2027
All Water (per 100 cu. Ft.)	\$12.06

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Springfield Water and Sewer Commission

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Section 5.2 Monthly Service Charges

Fiscal Year 2027		
Service Charge per Meter Size	Meter Charge	Infrastructure Renewal Charge
1/2" & 5/8"	\$4.32	\$13.08
3/4"	\$4.61	\$13.08
1"	\$5.45	\$13.08
1-1/4"	\$6.54	\$26.16
1-1/2"	\$6.54	\$26.16
2"	\$9.63	\$41.86
3"	\$32.17	\$91.57
4"	\$40.51	\$175.01
6"	\$59.97	\$366.27
8"	\$82.26	\$732.54
10"	\$98.96	\$1,312.59
12"	\$140.70	\$1,438.91
Fire Pipe Service Charge per Pipe Size*		
2"	\$10.38	N/A
4"	\$61.99	N/A
6"	\$178.41	N/A
8"	\$379.78	N/A
10"	\$682.38	N/A
12"	\$879.72	N/A
Combined Service Charge per Meter Size		
2"	\$20.01	\$41.86
4"	\$102.50	\$175.01
6"	\$238.38	\$366.27
8"	\$462.04	\$732.54
10"	\$781.34	\$1,312.59
12"	\$1,020.42	\$1,438.91
Wastewater Service Only	\$4.32	\$13.08
Effluent Meter	\$4.32	\$13.08

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Deleted: 36.80
Deleted: 27.97
Deleted: 80.50
Deleted: 35.23
Deleted: 138.00
Deleted: 52.15
Deleted: 322.00
Deleted: 71.53
Deleted: 644.00
Deleted: 86.05
Deleted: 1,035.00
Deleted: 122.35
Deleted: 1,265.00
Deleted: 9.02
Deleted: 53.90
Deleted: 155.14
Deleted: 330.24
Deleted: 593.38
Deleted: 764.98
Deleted: 17.39
Deleted: 36.80
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Springfield Water and Sewer Commission

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Section 5.2 Monthly Service Charges - * Fire Pipe Service Charges will be incurred by the Owner until such time as a Discontinuance is completed at the water main, regardless of whether the supply to that line is Turned On or Shut Off.

Section 5.3 Water Drought Surcharge*:

Drought Condition	Water Surcharge per 100 cu. ft.	Sewer Surcharge per 100 cu. ft.
Levels 1 & 2	\$0.25	\$0.25
Level 3	\$0.50	\$0.50
Level 4	\$1.00	\$1.00

* Requires a vote of the Commission. Surcharge Rate would be charged to all Customers. Surcharges may be enacted at any drought level at the discretion of the Board of Water Commissioners.

Section 5.4 Allowance Program Discounts:

Disabled Persons, Legally Blind, or Senior:	\$12.00 per month
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* At no time shall the per month discount exceed monthly water and sewer charges. If after applying the allowed discount, results in a credit balance to the customer's account that month, the discount will be adjusted to equal the total monthly charges. All credits issued to customers' accounts related to assistance programs offered by the Commission or any other outside agency are non-refundable and non-transferable.

Section 5.5 Non-Beneficial Use Allowance

Water Charge per 100 cubic feet	\$1.52
Sewer Charge per 100 cubic feet	\$0.91

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Section 5.6 Miscellaneous Water Fees and Charges

These Fees and Charges cover an average scope of work conditions and the resultant labor, materials, equipment, and / or hired services to complete the work. At the sole discretion of the Commission, work exceeding the average scope of work involving major repairs, restorations, and / or hired services may be billed on a time, material, equipment, and hired service basis.

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Springfield Water and Sewer Commission

Rules and Regulations

5.6.1 New Water Main Installations / Extensions Charge:

6"	\$125.00 per foot
8"	\$130.00 per foot
12"	\$150.00 per foot
16"	\$200.00 per foot
24"	\$250.00 per foot

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5.6.2 Police Officers Charge:

1 Officer	½ day minimum \$295.00 per ½ day
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5.6.3 Front Footage Connections Charge reimbursement shall be based on year of install, to be determined by Engineering and Technical Services

5.6.4 Connection Charge:

Water Service Pipe Size	Connection Charge
1"	\$500.00
1-1/2"	\$1,500.00
2"	\$2,000.00
4"	\$4,000.00
6"	\$6,000.00
8"	\$8,000.00
10"	\$10,000.00
12"	\$12,000.00
Fire Service Pipe	\$1,000.00

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Springfield Water and Sewer Commission

Rules and Regulations

5.6.5 Discontinuance of Water Service Connection Charge:

	Type of Discontinuance		Evenings, Weekends, & Holidays Type of Discontinuance	
	Basic	Complete	Basic	Complete
Service Size*:				
¾-inch to 2-inch	\$500.00	\$1,500.00	\$750.00	\$2,250.00
Main Size**:				
up to 10-inch	\$1,200.00	\$2,500.00	\$1,800.00	\$3,750.00
12-inch	\$2,000.00	\$3,500.00	\$3,000.00	\$5,250.00
16-inch	\$2,000.00	\$4,500.00	\$3,000.00	\$6,750.00
18-inch to 20-inch	\$2,000.00	\$5,000.00	\$3,000.00	\$7,500.00
24-inch	\$2,000.00	\$6,000.00	\$3,000.00	\$9,000.00
30-inch	\$2,000.00	\$7,000.00	\$3,000.00	\$10,500.00
36-inch	\$2,000.00	\$8,000.00	\$3,000.00	\$12,000.00
42-inch & Greater***	T & M	T & M	T & M	T & M

* For water services made of copper, galvanized steel, lead

** For water services made of cast iron or ductile iron

*** T & M shall be billed on a time, material, equipment, and hired service basis

5.6.6 Flowable Fill and Concrete Charge:

Minimum Delivery:	3 cubic yards
Flowable Fill Charge:	\$150 per cubic yard

5.6.7 Flushing Device 1-inch Replacement Charge: \$350.00

5.6.8 Flushing Device 2-inch Replacement Charge: \$750.00

5.6.9 Hydrant Work:

Hydrant Repair Charge:	\$500.00
Hydrant Remove and Replace Charge:	\$1900.00
Hydrant Relocation Charge:	\$1000.00 plus \$36.00 per foot

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Springfield Water and Sewer Commission

Rules and Regulations

5.6.10 Hydrant Meter Rental Charges Less Than 2”:

Term	Deposit	Rate
Daily	\$1,000.00	\$20.00 per day plus consumption
Monthly	\$1,000.00	\$300.00 per month plus consumption

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5.6.11 Hydrant Meter Rental Charges 2” and Larger:

Term	Deposit	Rate
Daily	\$3,000.00	\$40.00 per day plus consumption
Monthly	\$3,000.00	\$600.00 per month plus consumption

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5.6.12 Paving Charge:

Up to 3” thick	\$10.00 per square foot
3” to 6” thick	\$20.00 per square foot

5.6.13 Rock Excavation, Frost Excavation, and Concrete Removal Charge: at cost

5.6.14 Tapping Main Charge:

	¾” – 2”	4” – 6”	8” – 12”
Basic:	\$310.00	\$500.00	\$500.00
Complete:	\$560.00	\$1700.00	\$2500.00

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Springfield Water and Sewer Commission

Rules and Regulations

5.6.15 Water and Fire Service Pipe Minimum Repair Charges:

Service up to and including 2" line:	\$1,000.00
Service 4" line and 6":	\$2,500.00
Service 8" and larger	\$4,000.00

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5.6.16 Water Service Pipe Installation Charges:

Water Service Pipe Size	Cost per Foot
1"	\$60.00
1-1/2"	\$75.00
2"	\$80.00
4"	\$120.00
6"	\$125.00
8"	\$130.00
10"	\$135.00
12"	\$150.00

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5.6.17 Fire Service Pipe Installation Charges:

Fire Service Pipe Size	Cost per Foot
4"	\$120.00
6"	\$125.00
8"	\$130.00
10"	\$135.00
12"	\$150.00

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5.6.18 Meter Testing:

Under M.G.L. Ch.40, S.39 I: (regular hours only):	Per Statute
All other Meter Testing (regular hours only):	\$115.00
Home Owners 62 years and older (regular hours only):	\$25.00

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Springfield Water and Sewer Commission

Rules and Regulations

Regular Hours
Monday – Friday
7 AM to 8 PM

Evenings,
Weekends,
and Holidays

5.6.19 Frozen Service Charges:

Service Frozen underground, in cellar, or pit, no materials required, no Meter replaced, crew to thaw service only, and during all hours:	\$250.00	\$375.00
For each Additional Occurrence	\$250.00	\$375.00

5.6.20 Frozen Meter Replacement Charge (in addition to Frozen Service Charge and during all hours):

½” to 5/8” Meter:	\$290.00	\$290.00
1” Meter:	\$495.00	\$495.00

5.6.21 Meter Valve Replacement Charge:

¾” to 1”:	\$120.00	\$180.00
With Repair Work, ¾” to 1”:	\$210.00	\$315.00
1-1/4” to 2”:	\$240.00	\$360.00
With Repair Work, 1-1/4” to 2”:	\$340.00	\$510.00

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Springfield Water and Sewer Commission

Rules and Regulations

Regular Hours
Monday – Friday
7 AM to 8 PM

Evenings,
Weekends,
and Holidays

5.6.22 Meter Replacement or Auxiliary Meter Installation & Removal Charge:

1/2" to 5/8" Meter:	\$290.00	\$435.00
1/2" to 5/8" meter with repair work:	\$340.00	\$485.00
1" Meter:	\$495.00	\$740.00
1" meter with repair work:	\$545.00	\$790.00
1-1/2" Meter:	\$800.00	\$1200.00
1-1/2" meter with repair:	at cost	at cost plus time and a half
2" Meter:	\$1200.00	\$1800.00
2" meter with repair work:	at cost	at cost plus time and a half
Greater than 2"	at cost	at cost plus time and a half
Repair Work with Iron Pipe*	at cost	at cost plus time and a half
Replacement Antenna (any size)	\$85.00	\$130.00
Damaged Transponder Replacement (any size)	\$135.00	\$200.00
Damaged Meter Register Replacement (any size the lesser of either the Meter Replacement Charge or Register Replacement Charge):	\$340.00	\$510.00
<u>Complete 3" Hydrant Meter Assembly:</u>	<u>\$3000.00</u>	
<u>3" Hydrant Meter:</u>	<u>\$1500.00</u>	
<u>2" RP Backflow Hydrant Meter Assembly:</u>	<u>\$1300.00</u>	
<u>Hydrant Meter Stand:</u>	<u>\$200.00</u>	

* In Addition to Meter Cost and includes work with Iron Pipe

5.6.23 Shut-off and Turn-on Charges:

3/4" to 2" Shut off:	\$75.00	\$150.00
3/4" to 2" Turn-on:	\$75.00	\$150.00
3" & greater Shut off:	\$150.00	\$225.00
3" & greater Turn-on:	\$150.00	\$225.00

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Springfield Water and Sewer Commission

Rules and Regulations

Regular Hours Monday – Friday <u>7 AM to 3 PM</u>	Evenings, Weekends, and Holidays
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5.6.24 Service Line Repair Charges:

¾" to 1" half day (up to 4-hours)	\$1,300.00	\$1,700.00
1-¼" to 2" half day (up to 4-hours)	\$1,450.00	\$1,925.00
¾" to 1" full day (4-hours to 8-hours)	\$1,750.00	\$2,350.00
1-¼" to 2" full day (4-hours to 8-hours)	\$1,825.00	\$2,425.00
Greater than 2"	at cost	at cost plus time and a half

The Commission, may, at its discretion, choose to assess either the minimum charge, the per foot charge, or the above associated charges.

5.6.25 Water / Sewer Pipe Inspection Charges:

Per inspection or site visit	\$175.00	\$350.00
Multi-day Inspection	\$400.00 per day per Inspector	
Consultant and Legal Review and Inspection:	\$150.00 per hour	

5.6.26 Backflow Prevention Device Test Charges:

Backflow Prevention Device Test	\$100.00 per device per inspection
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5.6.27 Minimum Appointment Charges:

Per Appointment	\$75.00	\$150.00
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5.6.28 Fire Flow Test Fees:

Application Fee:	\$100.00	
Fire Flow Test:	\$200.00	\$400.00

5.6.29 As-Built Plan Deposit:

Subdivision or water or sewer main extension:	\$5000.00
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Springfield Water and Sewer Commission
Rules and Regulations

Section 5.7 Sewer Rates

	Fiscal Year
Type of Customer	2027
Residential (per 100 cu. ft.)	\$7.85
Institutional (per 100 cu. ft.)	\$7.85
Municipal (per 100 cu. ft.)	\$7.85
Commercial (per 100 cu. ft.)	\$8.64
Medical facility (per 100 cu. ft.)	\$8.64
Industry - Dry (per 100 cu. ft.)	\$9.42
Industry - Wet (per 100 cu. ft.)	\$9.42
FSE (per 100 cu. ft.)	\$10.20

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Section 5.8 Average Monthly Wastewater Discharge Amount (in 100 cu. ft.):

Single Family Premise:	10
Two Family Premise:	18
Three Family or more Premise:	24

Section 5.9 Septage Disposal Rates for All Septage Haulers:

	Fiscal Year
Type of Disposal	2027
All Septage (per gallon)	\$0.14
Leachate *	----
Annual Permit Fee	\$100.00

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* Acceptance of Leachate shall be determined on an individual basis by the Commission's Operations Director. The Disposal Rate shall be determined based on strength.

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Springfield Water and Sewer Commission
Rules and Regulations

Section 5.10 Non-residential surcharges at the SRWTF where applicable:

Type of Disposal	Fiscal Year
	2027
Chlorine (per <u>event</u>)	<u>\$5,000</u>
Total Suspended Solids (per <u>event</u>)	<u>\$5,000</u>
Biochemical Oxygen Demand (BOD5) (per <u>event</u>)	<u>\$5,000</u>
Fats, Oils, and Greases (per <u>event</u>)	<u>\$5,000</u>

In addition to the above established charges, the Commission reserves the right to itemize* and collect additional fees associated with the treatment process and administrative response costs, or other damages associated with Non-Residential surcharges.

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Section 5.11 Miscellaneous Sewer Fees and Charges

Regular Hours Monday – Friday 7 AM to 3 PM	Evenings, Weekends, and Holidays
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5.11.1 Sewer Cleaning (per cleaning - Residential Property up to 2 family):

Up to 60 feet:	\$85.00	\$150.00
After first 60 feet to sewer main:	\$120.00	\$220.00

5.11.2 Sewer Cleaning (per cleaning – Residential Property 3 family and greater):

First 60 feet:	\$250.00	\$375.00
After first 60 feet to sewer main:	\$320.00	\$480.00

5.11.3 Sewer Cleaning (per cleaning – Commercial Property):

First 60 feet:	\$250.00	\$375.00
After first 60 feet to sewer main:	\$320.00	\$480.00

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Springfield Water and Sewer Commission

Rules and Regulations

5.11.4 Building Sewer Connection New or Replacement Charge:

Minimum Charge:	\$750.00
Installation Charge:	\$50.00 per lineal foot



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Springfield Water and Sewer Commission

Rules and Regulations

Regular Hours
Monday – Friday
7:00 AM to 3:30 PM

Evenings,
Weekends,
and Holidays

5.11.5 Building Sewer Connection Repair Charge (Residential Property):

Half day	\$800.00	\$1200.00
Full day	\$1250.00	\$1875.00

5.11.6 Building Sewer Connection Repair Charge (Commercial, Industrial Property, or three family residential and greater):

Half day	\$1000.00	\$1500.00
Full day	\$1450.00	\$2175.00

5.11.7 Video Inspection (regular hours only):

Residential	\$150.00
Commercial, Industrial, or three family residential and greater	\$250.00

Section 5.12 Industrial Pretreatment Program

Permit Fees – The Executive Director shall establish annual permit fees, calculated retroactively after the close of the fiscal year, to be paid by Industrial Users in the amounts necessary to recover operating costs incurred for implementation of the Industrial Pretreatment Program. The Commission may set different levels of permit fees for various classes of Industrial Users and may adjust such fees on an annual basis to ensure that the industrial pretreatment costs are fully recovered.



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Springfield Water and Sewer Commission

Rules and Regulations

Section 5.13 Copies of Commission Documents

5.13.1 Copy of Commission Rules and Regulations: \$20.00

5.13.2 Copy of Commission Guidelines and Policies & Material Specifications: \$25.00

5.13.3 Copy of Commission Material Specifications: \$20.00

Section 5.14 Application Fees:

5.14.1 Commission Approved Contractor - Application Fee: \$250.00

5.14.2 Commission Approved Contractor - Renewal Fee: \$100.00

5.14.3 New Water and / or Sewer Main Extension Application Fee:

Main Extension covers up to 4 building lots:	\$500.00
Main Extension covers more than 4 building lots:	\$1000.00
Subdivision up to 40 Building Lots ****	\$2500.00
Subdivision greater than 40 Building Lots ****	\$5000.00

**** Application Fee is inclusive of Single and Multi-Family Residences for both water and sewer Application Fees.

5.14.4 New Water and Fire Service Pipe Application Fee:

Single Family Residence	\$50.00
Multi-Family Residence (2 to 4 units)	\$75.00
Municipal	\$75.00
Commercial up to 3 inch (includes residential 5 units & greater	\$100.00
Commercial 4 inch to 6 inch	\$500.00
Commercial 8 inch and greater	\$1000.00
Commercial 4-inch and greater – Existing Service Modification	\$250.00



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Springfield Water and Sewer Commission
Rules and Regulations

5.14.5 New Building Sewer Application Fee:

Single Family Residence	\$50.00
Multi-Family Residence (2 to 4 units)	\$75.00
Municipal	\$75.00
Institutional	\$75.00
Commercial (includes residential 5 units & greater	\$100.00
Medical Facility	\$500.00
Industry-Dry	\$500.00
Industry-Wet	\$1000.00
Food Service Establishment (FSE) – New Service	\$500.00
FSE – Existing Service Modification	\$50.00
Non-Residential Existing Service Modification (1 to 3 units)	\$50.00
Non-Residential Existing Service Modification (4 units & greater)	\$250.00

5.14.6 Hydrant Permit Application Fee: \$50.00

5.14.7 Temporary Discharge Application Fee: \$150.00

5.14.8 Review Crossing Commission Property:

1. Crossing Commission Owned Property with or without a main and over said main less than 18” deep	\$1,500.00
2. Crossing Commission Owned Property with a main and over said main greater than 18” deep	\$5,000.00
3. Crossing Commission Owned Property with a main and under said main	\$10,000.00



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Springfield Water and Sewer Commission

Rules and Regulations

Section 5.15 Penalties

1. Any Person found to be in violation of any provision of CHAPTER 1 of Sewers and Wastewater Treatment or CHAPTER 3 of, Water Supply, Treatment, and Distribution of the Commission's Rules and Regulations shall be penalized up to one thousand dollars (\$1,000) per violation per day or in accordance with penalties set forth in this Section and in addition shall be liable for any expense, loss, fine assessed, or damage occasioned the Commission by reason of such violation.
2. Failure to Comply with Water Use Restrictions:
 - (a) 1st offense: Written Warning
 - (b) 2nd offense: \$100.00
 - (c) 3rd offense: \$500.00
 - (d) 4th or more offenses: Shut off of service.
3. Shut-off for Non-Payment:
 - (a) Final Notice and Demand Administration Fee \$55.00
 - (b) Shut-off for Non-Payment Fee \$100.00
 - (c) Turn-On Fee \$75.00
4. Late Payment Fee 12% annually applied daily assessed on amounts unpaid after 30-days
5. Commission Approved Contractor Violations:
 - (a) First Offense – 90 days to 1 year suspension from performing work on Commission Water and/or Sewer Facilities plus any applicable fines or costs incurred.
 - (b) Second Offense – 1 year to 3 years suspension from performing work on Commission Water and/or Sewer Facilities plus any applicable fines or costs incurred.
 - (c) Third Offense - Permanently suspended from performing work on Commission Water and/or Sewer Facilities plus any applicable fines or costs incurred.



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Springfield Water and Sewer Commission

Rules and Regulations

6. Meter Tamper Violations:

- (a) If any tampering occurs with Meters or Auxiliary Meters or plumbing that affects Meters or Auxiliary Meters, the damage is the responsibility of the Owner of the Premises and shall be punished by a fine of triple the amount of damages sustained thereby or \$1000.00, whichever is greater. Damages shall include the actual value or estimated value of water used and the cost of labor and equipment to repair and replace.
- (b) The Commission reserves the right to proceed pursuant to M.G.L. ch. 165 § 11, as may be amended, for civil and criminal remedies as provided under statute.
- (c) In addition to (a) and (b) above, the Commission shall remove the Auxiliary Meter and the Owner shall be charged in accordance with Section 5.6.22 of these Rules and Regulations. The Owner will not be allowed to have an Auxiliary Meter installed at the Property of the tampering.

7. Non-Sufficient Funds (NSF) Checks Fee:

- (a) A fee of \$25.00 shall be charged to Customers who present a NSF check to pay their outstanding utilities bill. The fee covers the cost to the Customers Service Department of collecting the outstanding debt.

8. Penalties for Non-compliance with Septage Disposal Rules

- (a) In addition to paragraph 1 above, failure by the Septage hauler to record the volume of Septage delivered, the Septage hauler shall be charged for the registered volume of the delivery truck as determined by the Commission.
- (b) Violation of Section 1.4.26, by the Septage hauler to wash down Septage discharge area may result in suspension of access privileges and additional charges and penalties in accordance with paragraph 1 above.
- (c) Suspension of access privileges will be at the discretion of the Executive Director.

9. Other Administrative Penalties

- (a) Administrative Posting Penalty \$55.00

10. Penalties for non-compliance with Hydrant Meter protocols

- (a) Use of Hydrant without a Hydrant Permit
 - i. 1st offense: \$100.00

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Springfield Water and Sewer Commission

Rules and Regulations

- ii. Each reoccurring offense: \$1000.00
- (b) Use of Hydrant without a Commission approved Fire Hydrant Meter Assembly
 - i. Three times the estimated usage or \$1000.00, whichever is greater

11. Penalties for Fire Service Unauthorized Water Consumption

- (a) The Commission shall use detector meter data or estimate unauthorized water consumption and invoice Owner at the rate defined within Section 5.1.4 of these Rules and Regulations.
- (b) Any unauthorized water consumption following one year of the initial usage detection will continue to be billed at the rate defined within 5.1.4 of these Rules and Regulations in addition to a \$1000.00 monthly fine.

Section 5.16 Required Bonds

5.16.1 Water Main Extension Bonds:

Water Main Pipe Size	Cost per Foot
6"	\$40.00
8"	\$40.00
10"	\$45.00
12"	\$50.00
16"	\$60.00
24"	\$70.00

5.16.2 Sewer Main Extension Bonds:

Sewer Pipe Size	Cost per Foot
8" & less	\$80.00
10"	\$90.00
12"	\$100.00
16"	\$120.00
24"	\$140.00



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